



AWARDS AND CERTIFICATION

AWARDS



No.	Awards			Date	Type of Awards	Description
	Name of Awards	Category	Institution of Provider			
1	3 rd Indonesia's Most Popular Digital Financial Brands Award 2022 (Millennial's Choice).	Bank BOOK III	The Economics	24 February 2022	Certificate of Merit	The awards were given to companies with capabilities of handling opportunities, challenges and competition from the wave of technological disruption through digital innovations in Indonesia. BTPN received the award for its mobile banking.
2	Top Digital Company Award 2022	Banking Financial Institution – Bank Group based on Core Capital (KBMI) 3	Marketing Magazine	3 March 2022	N/A	The awards were presented to companies with advanced digital transformation, BTPN ranked third for the category Bank KBMI 3 with total index 77.70.
3	TOP CSR Awards 2022	4-Star TOP CSR Awards and 2022 TOP Leader on CSR Commitment	TOPBUSINESS Magazine	30 March 2022	Trophy & Certificate of Merit	The awards were given to companies assessed as successful in implementing effective and quality CSR/TJSL/Community Development programs, BTPN won two recognitions, the 4-Star TOP CSR Awards and one for BTPN President Director Ongki Wanadjati the 2022 TOP Leader on CSR Commitment.
4	11 th Infobank Digital Brand Award 2022	Digital Bank (KBMI 3 - Core Capital Above Rp14 Trillion up to Rp70 Trillion) and BTPN Debit Card (Jenius)	Infobank	07 April 2022	Certificate	The awards were given to companies with capabilities to compete in the country's banking industry. BTPN received first place for the Digital Bank category (KBMI 3 - Core Capital Above IDR 14 Trillion up to IDR 70 Trillion) and first place for BTPN Debit Card (Jenius).
5	2022 Best Transparency in Corporate Emission Reduction and Calculation	<ul style="list-style-type: none"> Transparency in Emission Reduction for the Corporate Sector, Green Category Transparency in Emission Calculation for the Issuer Sector, Platinum Category 	Investor Magazine	22 April 2022	Certificate of Merit	Awards were given to companies that support the government's commitment to achieving emission reduction targets. BTPN received the award for Transparency in Reducing Corporate Emissions for the Issuer Sector (Green category) and Transparency in Calculating Corporate Emissions for the Issuer Sector (Platinum category).
6	Infobank Top 100 Most Outstanding Women 2022	Hanna Tantani, Top 100 Most Outstanding Women	Infobank	20 May 2022	Certificate of Merit	The Infobank Research Bureau maps and provides assessments to Indonesian women professionals for their contribution through experiences and achievements to the development of the institutions/corporations they lead.



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Main Highlights

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7	2022 BUMN Champion Partners Appreciation	Best Creditor Partner 1 - National Private Category (Bank BTPN) Best Creditor Partner 1 - Global Private Category (SMBC)	BUMN Ministry	9 May 2022	Certificate of Merit	The Ministry of BUMN appreciates the support of BUMN partners, both from BUMN and from the private sector. BTPN was awarded the Number 1 Best Creditor/ Investor Partner in the National Private category. While SMBC was awarded the No. 1 Best Creditor/ Investor Partner in the Global Private category.
8	The 13 th IICD Corporate Governance Award 2022	Best Disclosure & Transparency - Big Cap Category	Indonesian Institute for Corporate Directorship	27 May 2022	Trophy	The awards were given to issuers that have implemented good corporate governance (GCG) practices in the previous year and were not related to serious cases that conflict with GCG principles. BTPN received the award for the Best Disclosure & Transparency in Big Cap category.
9	17 th Annual Global Top Ranking Performers Award & Next Generation Best Practice Conference	Gold medal: Best Executive Contact Center (Leader) Gold medal: Employee Engagement Bronze medal: Trainer Runner Up (Rank 4): Medium Scale Contact Center	Contact Center World - Asia Pacific 2022	29 July 2022	Certificate of Merit & Medal	The awards were given as a form of appreciation for the best contact center practitioners from various industries and various countries in Asia Pacific. BTPN received the awards in four categories, namely Gold Medal (Podium 1) in the Best Executive Contact Center (Leader) category, Gold Medal (Podium 1) in the Employee Engagement category, Bronze Medal (Podium 3) in the Trainer category, and Runner Up (Rank 4) in the Medium Scale Contact Center.
10	2022 Rating of 107 Banks – Infobank Version	Rank 1 st in KBMI 3 for 150T-200T asset class	Infobank Magazine	5 August 2022	NA	The ratings were given to 107 banks based on their performance of achievements in their published financial reports, as a reflection of their bank performance in 2020-2021. The assessment criteria referred to the risk profile, GCG, profitability, capital, efficiency and growth. BTPN was ranked 1st in KBMI 3 for Rp150-Rp200 trillion asset class.
11	27 th Infobank Award 2022	Special performance: The Best Performance for KBMI 3 Special trophy: Diamond trophy (Title of “Outstanding” for 20 consecutive years) Reguler award: Performance Title of “Outstanding” for KBMI 3 group	Infobank Media Group	25 August 2022	Trophy, Plate, Certificate	The awards were given to banks in Indonesia that have succeeded in scoring outstanding performance in terms of the 2021 financial report, achieved due to business transformation, reliable business governance and strong risk management. BTPN won in 3 categories, namely: “Special performance: The Best Performance in KBMI 3; Special trophy: Diamond trophy (Predicate “Outstanding” for 20 consecutive years); Regular award: Performance predicate “Outstanding” in KBMI 3.

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12	The Best Contact Center Indonesia 2022	Indonesia's Top 10 Best Contact Center 3 Platinum, 3 Gold, 3 Silver, & 5 Bronze	Indonesia Contact Center Assosiation (ICCA)	22 September 2022	Certificate of Merit, Plate, Medal	The awards were given to companies with the best contact center services at the national level. This award also received recognition from an international organization, namely the Contact Center Association of Asia Pacific (CC-APAC). BTPN won three Platinum awards, three Gold awards, three Silver and five Bronze awards. BTPN managed to occupy the top 10 best positions by winning 14 awards.
13	ESG Disclosure Awards 2022	Rating: Management BBB	Investor Magazine & Bumi Global Karbon Foundation	26 October 2022	NA	The award was given to the company with the highest rating on Environmental, Social & Governance disclosures in the company's sustainability report. BTPN won the BBB Rating Management award.
14	Indonesian Sustainable Development Awards 2022	Gold Award	Corporate Forum for CSR Development (CFCD)	22 November 2022	Certificate of Merit	The awards were given to companies in Indonesia considered successful in running programs that contributed to the acceleration of the 17 Sustainable Development Goals (SDGs). This year, BTPN was the only bank that participated in this award event and won a Gold Award.
15	Infobank Top 100 CEO & The Next Leader Forum 2022	The Next Top 200 Leaders 2022	Infobank Magazine	23 November 2022	NA	The awards were given as appreciation and recognition to the best bankers and CEOs as well as cadres of leaders in financial institutions under the age of 50 who are the foundation and hope for the future of the financial sector. The award was presented to Mira Fitria Soetjipto as Head of BTPN Human Resources.
16	Top 20 Financial Institution 2022 & Best CFO in Financial Institution 2022	Rp100 Triliun to <Rp500 Triliun in Asset & KBMI 3	The Finance	24 November 2022	Certificate of Merit	The awards were given to financial institutions with the best performance in the last three years. The financial industry includes banks, multi-finance companies, life insurance and general insurance. Bank BTPN won the 2022 Best Performing Bank award based on 2020-2022 financial performance in the Rp100 trillion to <Rp500 trillion asset group. Hanna Tantani also received the award as the 2022 Best CFO in Financial Institution in the KBMI 3 category.



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17	2022 Asia Sustainability Reporting Rating (ASRRAT)	Platinum Rating	National Center Sustainability Report (NCSR) / National Center for Corporate Reporting (NCCR)	24 November 2022	Trophy	This recognition, which has been held for 18 years, is an appreciation for company's contribution in achieving sustainable goals and the achievement of Environmental, Social & Governance (ESG). The assessment is based on the level of compliance of sustainability reporting with GRI standards. The four award ratings: Platinum, Gold, Silver, and Bronze. Bank BTPN received the Platinum award for the 3 rd year.
18	2022 LPS Banking Awards	The Best Bank in Disclosing Information on Deposit Guarantee Program (Private Bank Group)	Deposit Insurance Agency	29 November 2022	Certificate of Merit & Trophy	The awards were given to those the banking industry which support and play active roles in advancing the financial industry to boost the national economy. There were 5 categories in the award, namely the Most Active Bank in CSR Activities, the Most Active Bank in Improving Community Financial Literacy, the Most Active Bank in Green Banking Practices, the Best Bank in Single Customer View (SCV) Reporting Compliance, and the Best Bank in Submitting Information Regarding the Deposit Guarantee Program. BTPN received the award for category the Best Bank in Providing Information Regarding the Deposit Guarantee Program from the Private Bank group. This award was received directly by the Operational Director of Bank BTPN Merisa Darwis on 29 November 2022 in Jakarta.
19	2022 Indonesia's Best Corporate Sustainability Initiatives	Social Marketing with Daya Program Cause Promotion with #today'ssmall steps Program	MIX MarComm (SWA Media Group)	20 December 2022	NA	This award, held for the sixth time, was given as a form of appreciation for the sustainability initiatives that the company has implemented in 2021-2022, as well as the leaders and teams involved in the sustainability program. BTPN received awards in two categories, namely the "Social Marketing" category through the Daya program, and the "Cause Promotion" category through the #today'ssmallsteps program from Jenius, Bank BTPN.

CERTIFICATION

No	Name of Certification	Time Presented	Validity Period	Institution of Provider
1	SNI ISO 9001:2015 Certification PT BANK BTPN Tbk. Operation Transaction Center	7 January 2022	6 January 2025	TUV Rheinland
2	ISO 9001:2015 Certification PT BANK BTPN Tbk, - Corporate Procurement	28 October 2022	28 October 2025	SGS United Kingdom Ltd