

# 1H 2022 Results Update

### **About BTPN**

**BTPN** Business Activities

**Banking Industry Overview** 

**1H 2022 Financial Performance** 

**CSR & Awards** 

**COVID-19 Update at BTPN** 





## Bank BTPN Profile (Consolidated)



as of 30 June 2022



Total Assets

IDR 195.5 trillion

Total Employees

19,373 (76% Female)

Corporate Rating

• Fitch Ratings: 'AAA(idn)'; Stable Outlook

Pefindo: 'idAAA'; Stable Outlook

Total Customers

~12.1 million customers

## Shareholders

as of 30 June 2022



Bank BTPN Shareholders	Percentages Number of Shares		Nominal (in IDR million)	
Sumitomo Mitsui Banking Corporation	92.43%	7,532,311,297	150,646	
PT Bank Central Asia Tbk *	1.02%	83,052,408	1,661	
PT Bank Negara Indonesia (Persero) Tbk **	0.15%	12,007,137	240	
Public	5.27%	429,273,229	8,585	
Treasury Stocks	1.13%	92,462,798	1,849	
Total	100%	8,149,106,869	162,982	

<sup>\*</sup> Meets the provisions of PP No.29 of 1999 concerning Purchase of Commercial Bank Shares and is a shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

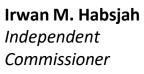
<sup>\*\*</sup> Shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

## Board of Commissioners

as of 30 June 2022

















## **Board of Directors**

as of 30 June 2022





Kaoru Furuya
Caretaker of President Director/
Deputy President Director



**Darmadi Sutanto** *Deputy President Director* 



**Dini Herdini** *Compliance Director* 



**Henoch Munandar** *Director* 



Hiromichi Kubo
Director



Kan Funakoshi
Director



Merisa Darwis

Director



Hanna Tantani Director

## Bank BTPN's Values





### **Customer First**

Always look at it from the customers' point of view to provide additional value



#### **Proactive & Innovative**

Step up and relentlessly innovate



**Speed & Quality** 

Differentiate ourselves through the speed and quality of our decisionmaking and service delivery



### **Integrity**

As a professional, always act with sincerity and a high ethical standard.



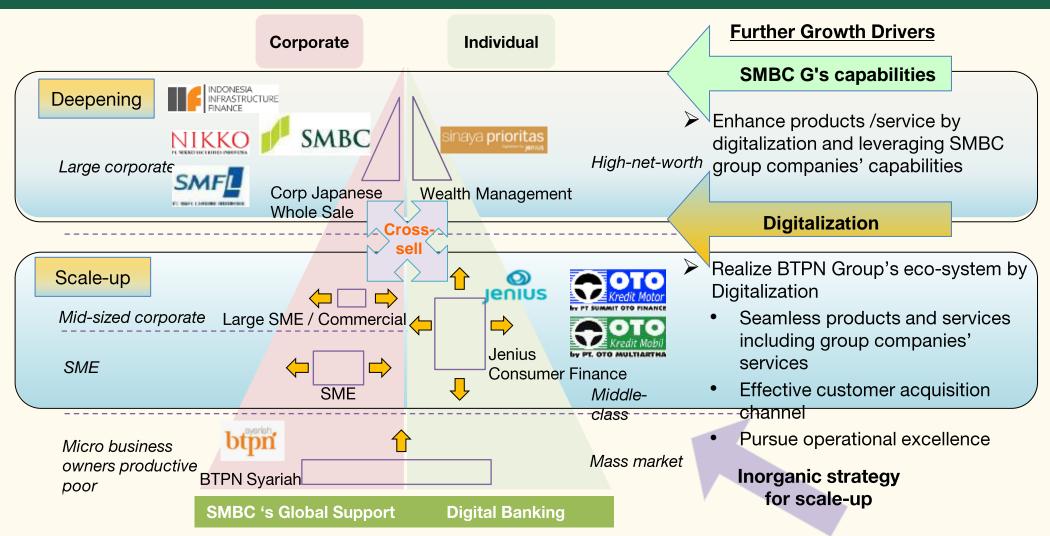
### **Synergy**

Collaborate as one team

### Goal: To become a Top Class Full Service Financial solution provider



Enhance, synergize & expand the business to provide full-banking services, capitalizing digitalization and SMBC group's capabilities



## BTPN Syariah Profile

as of 30 June 2022



#### **Our Journey**

- Established in 2010 as BTPN Sharia Unit; massive roll-out in 2011
- Spin-off as PT BTPN Syariah on 14 July 2014
- Listed as PT BTPN Syariah Tbk on 8 May 2018
- Changed name into PT Bank BTPN Syariah Tbk on 4 June 2020
- Officially became Bank BUKU 3 Category according to the approval of The Financial Services Authority on 7 July 2020
- Classified as KBMI 2 (Bank With Core Capital Above IDR 6tn) in Oct-21
- Today: Spread across 23 provinces, with 12k employees (~ 95% female and ~ 45% high school graduates)
- Rating: AAA (idn) Fitch with stable outlook as of November 2021
- Planned **additional teams** in 2022 = 80 team (status > 60%)

### Serving Sumatera, Java, NTT, Kalimantan and Sulawesi



#### 1H 2022 Performance

#### **Customer & Coverage**

Serving ~ 6 mn customers, ~ 4.15 mn active



Coverage ~ 249k communities, in ~ 2,600 sub-districts

Assets 20.2 trillion

NPF 2.5%

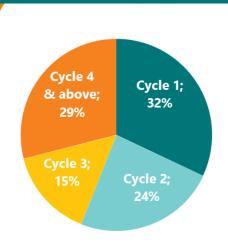
24.6%

ROE

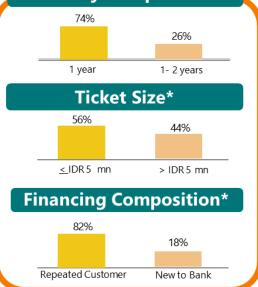
11.4%

**ROA** 

### **Customers by Cycle**



### **Maturity Composition\***



\*based on outstanding

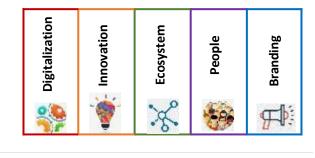








### Key Business Drivers



## Management Discipline

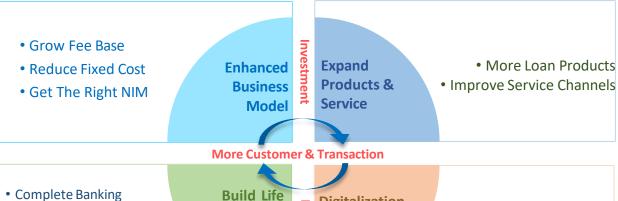
Agile & Aggressive

Synergic & Result Oriented

### **Retail Banking Group**

Include Retail Lending Business, Wealth Management Banking, Digital Banking, Branchless Banking & Micro Business

### **Execution Strategy**



Finance

Solution

- Complete Banking Transactions
- Online/ Offline Participation in the Ecosystem
- Initiative Inorganic Growth

Digitalization % Innovation

 Execute Jenius 3.0, Jenius as the platform of All products, E2E Digitized Processes

Jenius: Value Proposition and Key Features

**Transactions** 





Secured by the latest encryption & technology

Second level authentication for peace of mind

Jenius: Simple, Smart, Safe



## More than **4.0 million Jenius registered users** spread in **34 provinces** across Indonesia



### Simple

- · Your Life Finance access in one touch
- · Manage your Life Finance in 3 easy steps
- Saving, payment, transaction connected all in one place

### Smart

- Can be customize based on your needs and preferences
- Smartly connected with Indonesia's Banking Ecosystem
- Evolving along with your life growth

### Safe

- Powered by Bank BTPN, regulated by OJK and guaranteed by LPS
- · Secured by the latest encryption & technology
- · Second level authentication for peace of mind



Jenius: Registered Customers continue to increase to ~3.995 million



Jenius: New Innovations & Updates Introduced



### **NEW FEATURE & ENHANCEMENT**



### **Moneytory Enhancement**

Now, Moneytory has main categories and specific categories for more detailed records of income or expenses. Users can have more detailed and neat cash flow information with Jenius.



### **Jenius Co.Create New Web Design**

The Jenius Cocreate website now has a new look and fresh design.

Users can now interact with each other in forums and learn new skills more easily.

They can also meet new friends from thousands of Jenius Co.Create members throughout Indonesia.

For those who are interested, can directly become a member at cocreate.id.

Jenius: New Innovations & Updates Introduced



### MARKETING CAMPAIGN & PROJECT



### Jenius Expansion

Jenius Booth is now available in Balikpapan (Pentacity Mall and E-Walk) and Samarinda (Central Plaza and Big Mall). Jenius would like to encourage the digital savvy communities in Balikpapan and Samarinda to be active in saving and managing finances easily, smartly, and safely using the various features available in the Jenius application.





### Collaboration with Sophia Latjuba & Eva Celia

Jenius from Bank BTPN, launched the #langkahkecilhariini (#smallstep) program which invites the digital-savvy communities in Indonesia to make and celebrate their small steps in achieving better living and financial habits. In this program, Jenius collaborates with two Jenius friends, namely Sophia Latjuba and Eva Celia, two figures who will share their inspiration on how they started and appreciate every small step they take.

Jenius: New Innovations & Updates Introduced



### MARKETING CAMPAIGN & PROJECT



### **PUNDI Jenius 2.0 - Ceremonial**

Jenius from Bank BTPN held a ceremonial event to give prizes to the winners of the 'PUNDI Jenius' program, a lucky draw program for all customers who have an active account on the Jenius application.

The 2nd period of 'PUNDI Jenius' program was conducted from February 1 to April 30, 2022, with a total prize of 89 Samsung Z Flip3 5G as daily prizes and 1 Nissan Kicks e-Power as the main prize.



### **PUNDI Jenius 3.0**

After receiving positive enthusiasm in the first and second periods, Jenius from Bank BTPN launched the 'PUNDI Jenius' program for the third period. This program can be participated by all users who have an active account at Jenius. In this third period, users can win a total of 6.9 million GarudaMiles for 115 winners as daily prizes and 20 units of Vespa LX 125 i-Get as main prizes. The third PUNDI Jenius program will run from June 1 to September 30, 2022.

Jenius: New Innovations & Updates Introduced



### MARKETING CAMPAIGN & PROJECT



### #langkahkecilhariini everywhere with Jenius

Wherever you go, there's always Jenius to help you plan and create exciting experiences. Through this campaign, Jenius wants to communicate the features that can help digital savvy communities plan and carry out every trip that is meaningful for them. These features include Foreign Currency and Jenius Visa Debit Card.



### **Introducing Flexi Cash Derivative Products**

Jenius introduces their latest innovation, two new features, Split Pay and Jenius Pay installments, to help manage users' cash flow. Split Pay allows users to revise debit transactions into installments, while Jenius Pay installments make it easier for users to shop at various e-commerce sites using installments. This is part of Jenius' commitment to continuing to provide digital-savvy communities in Indonesia with more relevant and complete financial services.

Jenius: Co.Create Activity





Celebrate Your Small Wins With Co.Create



Focus Group Discussion For Gamification



Focus Group Discussion For Moneytory





Jenius: Co.Create Activity









Wealth Management Business – Health Privileges





Wealth Management Business - Webinar









Wealth Management Business - Webinar



Webinar: 19 & 21 April 2022

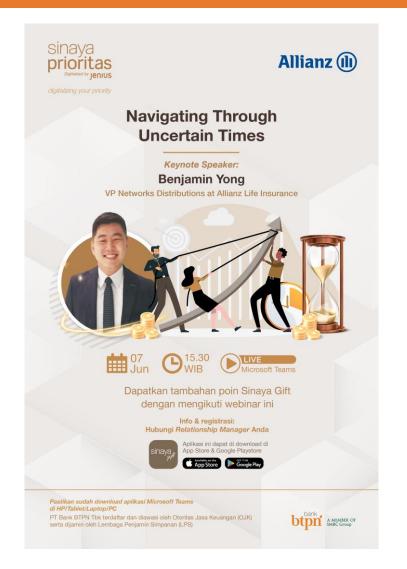


### **Webinar with Treasury**



Wealth Management Business - Webinar









## **Business Banking**



#### **Business Banking Group includes SME and Consumer Finance Business**

### **Business Model** FINANCIAL SOLUTION Access to Market Simple – flexible – fast Open access to the financial services: market: Supply Chain Loan products Financing to (PRK, PB, PAB/Investment facilitate customers in Loans) dealing with Asset Based suppliers and **Financing Product** buyers Growth CAPACITY DEVELOPMENT • Bisnis Info Partner • Bisnis Club Partner



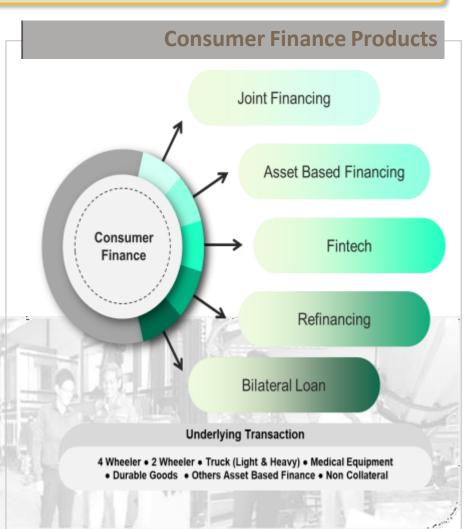
#### **Target Market**

#### SME

SMEs (under Individual names and PT Company) with annual sales turnover between IDR 2,5 bio and IDR 500 bio

#### **Consumer Finance**

- Multifinance Company
- Fintech
- Others



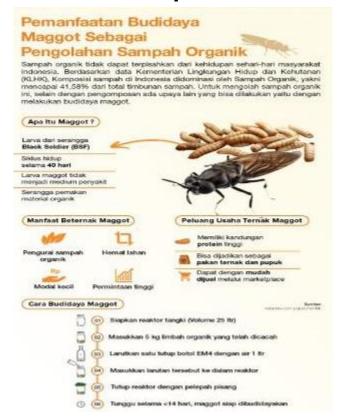
## **Business Banking**



**NFS or Non-Financial Solutions** is one of the beyond banking proposition which is offered to SME Customers. The objective of this initiative is to support the SMEs with business insights and knowledge that could benefit them in making new business opportunities and help their business more sustainable.

### **Ongoing Programs:**

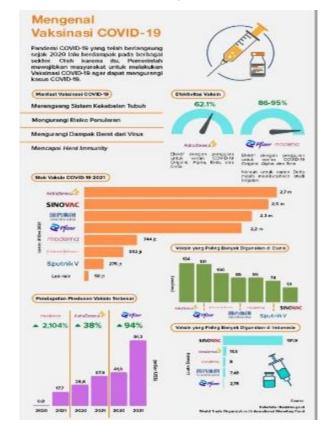
### **April**



### **Business** Information

Provide SMEs with market and business insights to keep them updated and help them getting information that they need for their business

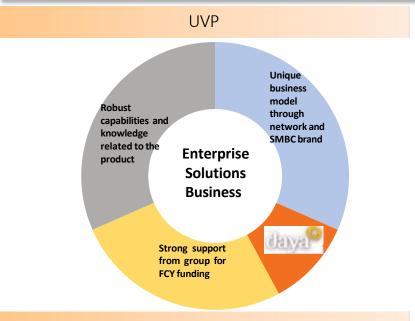
### May



## Corporate Banking



Corporate/Wholesale Banking Group includes Corporate/Wholesale Banking, Commercial Banking, Transactional Banking, Supply Chain Financing and Wholesale Funding



#### **Target Segments**

#### Target Company under Wholesale Banking Group:

- 1. Local Companies
- 2. MNC
- 3. State-owned Enterprises
- 4. Japanese Corporations
- 5. Bank and Non-Bank FI
- 6. Commercial Companies

#### **Products and Services Hedging Products (\*): Loan Products:** IRS/CCS Forex Transactions (IDR, USD, and JPY) **Treasury** Lending (\*) But not limited to the

Cash

Management

#### **Cash Management Products:**

- Current Account, Term Deposits
- Payment (ACH, RTGS, Payroll, Wires)
- E-Tax Payment (non-import and import)
- · Collections (ACH, RTGS, Payroll, Wires, Cheque/Giro Collection)
- Virtual Account

above products

- Internet Banking/ Host-to Host
- Liquidity Management (Domestic Cash Polling, Auto TD Placement, Cross Border Pooling)
- Auto Debit

#### **Supply Chain Financing Products:**

**WB Products &** 

**Service** 

Coverage

Supply

Chain

Financing

- **Distributor Financing**
- Supplier Financing
- Structured Loan

- Bilateral and Syndication Loans
- Project/ Structured Finance
- FCA

Trade

**Finance** 

• Green Loan /Sustainability Linked Loan (SLL)

#### **Domestic, Export and Import Trade Products:**

- Import LC Issuance / Import Bill Negotiation
- Export LC Advising / Confirmation / Export Bill Collection
- Documentary Collection (DP, DA)
- Trust Receipt / Trade Loan
- Structured Trade Finance (Supply Chain Financing)
- Receivable Purchase
- Bank Guarantees / SBLC
- Avalization
- · Bank Guarantee Online

## Corporate Banking

CBD Japanese and Daya





## CBD & DAYA

CBD Japanese and DAYA continuously hold empowerment programs for customers.

In the 1<sup>st</sup> Half of 2022, CBD Japanese and DAYA joint effort, conducted 4 (four) Online Empowerment Mini Seminar program for Japanese corporate customer which engaging our client in Multi Finance company, Automotive, and IT company with a total of 1.310 participants. DAYA webinar events with the topic of personal financial, sustainable living, and healthy lifestyle always get a good response from participants.

Personal Financial still the favourite subject to presented because the material is relevant for daily activities and the participant also gave excellent impression on the interaction with the speaker. The level of satisfaction of participants in this program is also very good, from 390 participants who took the survey, 97% strongly agreed that the program was as needed, improved and applicable

## Corporate Banking

Wholesale Banking Group



The Wholesale Banking Group and DAYA initiated an empowerment program for its customers by providing them with an opportunity to grow and have a more meaningful life during this pandemic period through series of webinar events with topics ranging from business, healthy lifestyle, personal development as well as finances.

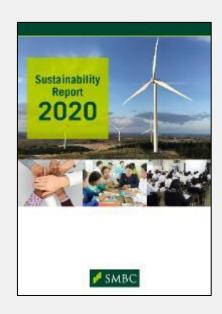
June 24th, 2022, we held webinars for 360 of employees from one of the largest car rental companies in Indonesia. Wholesale Banking Group customers talking about ideal budget to save and invest based on their money personalities.

From 55 participants who completed the survey 91% stated that the content is relevant, 94% found the webinar helps to increase their knowledge, and 89% felt the content is applicable and, 93% agreed that the facilitators are experts in their field.



### Green Banking: New Way to Next Level Banking





SMBC Group Green x Globe 2030

SMBC Group's Sustainability Roadmap into 2030 Translating Global
Strategies into Local
Initiatives

Strategic intent is to be at the forefront of SLL (Sustainability Loan Linked)/Green Financing Projects in Indonesia

### **Example:**

- 1)Wind Power Plant in Sidrap: Indonesia's first 'Wind Farm' with a capacity of 75 MW
- 2) Hydroelectric Power Plant in Asahan
- 3)Sarulla Geothermal Power Plant which is the largest in the world.
- 4)Cirata Floating Solar Power Plant which is the first large-scale solar power project in Indonesia
- 5)Green Loan to Kepland Investama

Bank BTPN together with its parent company SMBC received three awards from The Asset Triple A Infrastructure Awards 2021:

- 2. Renewable Energy Deal of The Year-Hydro related to the Asahan hydropower plant financing.
- 3. Project Finance House of the Year.

Award in 2022 from PFI for Cirata Solar deal of the year.



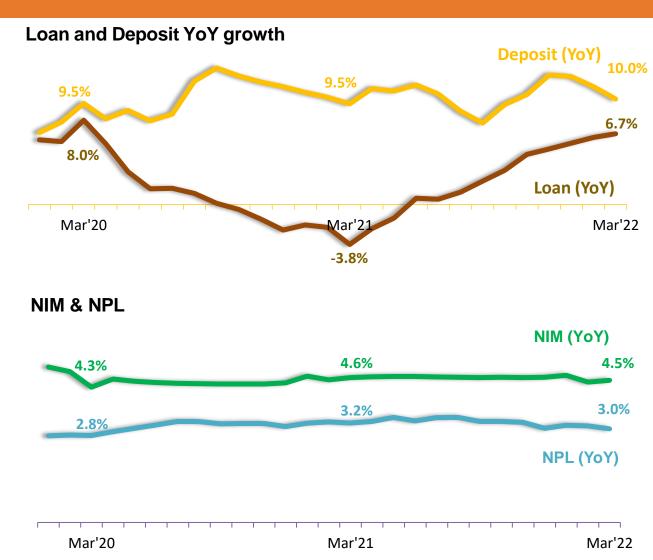
## Banking Industry

Gradual revival of the bank intermediation function continues



### **Indonesia Banking Industry Financial Summary**

IDR trillion	<b>Mar'21</b>	Dec'21	Mar'22	ΔΥοΥ
Total Assets	9,276	10,112	10,131	9.2%
Total Loans	5,496	5,769	5,863	6.7%
Customer Deposits	6,805	7,479	7,482	10.0%
CASA	3,982	4,576	4,623	16.1%
Current Accounts	1,850	2,144	2,188	18.3%
Savings	2,132	2,432	2,434	14.2%
Time Deposits	2,822	2,904	2,859	1.3%
Net Profit	33	140	45	37.4%
	80.9%			
LDR	***************************************	77.5%	78.4%	-2.6%
NIM	4.6%	4.6%	4.5%	-0.1%
NPL	3.2%	3.0%	3.0%	-0.2%
CAR	24.0%	25.7%	24.8%	0.7%



Source: Indonesian Banking Statistics - March 2022, Indonesia Financial Services Authority (OJK)

**About BTPN** 

**BTPN Business Activities** 

**Banking Industry Overview** 

**1H 2022 Financial Performance** 

**CSR & Awards** 

**COVID-19 Update at BTPN** 





## Financial Performance - Consolidated



1H'22 Key Highlights

- Total Assets increased by 11% YoY to Rp195.5 trillion, from Rp 175.9 trillion.
- The Bank recorded Rp149.3 trillion in outstanding loans as of June'22, up by 10.1% year-on- year (YoY) from Rp135.6 trillion booked a year ago, with growth business loan up by 18% offset the reduction in matured business by 16%.
- Operating income increased by 3% YoY contributed by the increase in Net Interest Income by 2% YoY to Rp5.72 trillion from Rp5.59 trillion and higher other operating income by 5%; while Operational Expense were well managed with increase of 2%.
- Bank BTPN's consolidated net profit after tax attributable to owners of the parent entity increased by 2% YoY to Rp1.68 trillion from Rp1.64 trillion, mainly contributed by the decrease in interest expense and increase in other operating income.
- Customer Deposits increased by 7% YoY to IDR 103.2T, contributed by 38% YoY increase in CASA balance. CASA ratio increased to 37.7% compared to 29.3% last year. IDR Cost of Fund reduced from 3.6% YTD 6M'21 to 2.9% YTD 6M'22.
- Gross NPL was at 1.35%, lower than the gross NPL ratio reported in the same period last year of 1.46% and better than industry average.
- Healthy liquidity and funding ratios were maintained. As end of June 2022, LCR was recorded at 181.3% and NSFR at 121.3%.

## Financial Performance - Consolidated



Balance Sheet (IDR billion)	Jun'21 (Unaudited)	Dec'21 (Audited)	Mar'22 (Unaudited)	Jun'22 (Unaudited)	Δ <b>Q</b> oQ	ΔΥοΥ
Liquid Assets	32,994	49,477	42,543	37,053	-13%	12%
Loans (gross)	135,565	135,599	142,366	149,255	5%	10%
Total Assets	175,929	191,918	192,378	195,467	2%	11%
CASA	28,285	37,877	37,018	38,925	5%	38%
TD	68,356	71,503	69,715	64,245	-8%	-6%
Total Customer Deposits	96,641	109,380	106,732	103,170	-3%	7%
Borrowings & Subordinated Loan	41,038	42,489	44,138	49,134	11%	20%
Total Liabilities	141,165	155,839	155,443	157,683	1%	12%
Equity *)	34,764	36,079	36,935	37,784	2%	9%

<sup>\*</sup> including non-controlling interests

- Total assets increased by 11% YoY, reached IDR 195.5 trillion. Total Loan increased by 10% YoY, reached IDR 149.3 trillion.
- Customer Deposits reached IDR 103.2 trillion.
- CASA balance increased by 38% YoY.

## Financial Performance - Consolidated



Income Statement (IDR billion)	1H'21	1Q'22	2Q'22	1H'22	∆QoQ	ΔΥοΥ
Net Interest Income	5,588	2,848	2,876	5,725	1%	2%
Other Operating Income	960	467	537	1,004	15%	5%
Operating Income	6,548	3,315	3,414	6,729	3%	3%
Operating Expense	(3,444)	(1,749)	(1,756)	(3,505)	0%	2%
Cost of Credit	(696)	(435)	(305)	(740)	-30%	6%
Profit Before Tax	2,405	1,130	1,353	2,483	20%	3%
Net Profit After Tax	1,872	875	1,057	1,932	21%	3%
Net Profit After Tax attributable to Owners of the Parent	1,641	752	923	1,675	23%	2%
Net Profit After Tax - BTPN Syariah	770	411	445	856	8%	11%

- BTPN's 1H'22 Net Profit After Tax attributable to Owners of the Parent up by 2% YoY.
- Net interest income grew by 2% YoY (lower interest income due to pressure in yields was offset by lower interest expense).
- Other operating income up by 5% YoY from higher fee and foreign exchange income.
- Operating expenses were well maintained with a slight increase of 2% YoY

## Key Financial Ratios - Consolidated

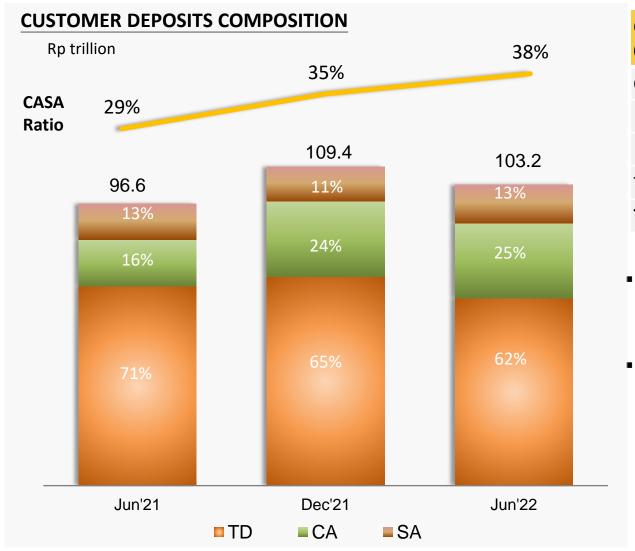


Ratios (%)	Jun'21 (Unaudited)	Dec'21 (Audited)	Mar'22 (Unaudited)	Jun'22 (Unaudited)	Δ <b>Q</b> oQ	ΔΥοΥ
NIM	6.76	6.56	6.40	6.34	(0.06)	(0.42)
NSFR	116.09	126.60	117.94	121.30	3.36	5.21
LCR	237.84	187.26	203.47	181.28	(22.19)	(56.56)
Loan to Funding	98.46	89.29	94.36	98.00	3.64	(0.47)
NPL (gross)	1.46	1.68	1.40	1.35	(0.05)	(0.11)
ROA	2.74	2.23	2.39	2.59	0.19	(0.15)
ROE	10.78	8.57	9.20	10.12	0.92	(0.66)
CAR	27.36	26.17	25.59	25.24	(0.36)	(2.12)

- NIM reduced to 6.34% in 1H'22 due to reduction in yields.
- LCR and NSFR were at healthy levels, LCR was recorded at 181.28% and NSFR 121.30% as end of June 2022.
- Gross NPL 1.35%, lower than the gross NPL ratio reported in the same period last year of 1.46% and better than industry average.
- CAR was recorded at 25.24%, proportion of core capital is 88% of total capital.

## **Deposits Growth**





Customer Deposits (IDR billion)	Jun'21 (Unaudited)	Dec'21 (Audited)	Jun'22 Unaudited)	∆QoQ	ΔΥοΥ
CASA	28,285	37,877	38,925	5%	38%
Current Account	15,941	25,923	25,689	4%	61%
Savings	12,344	11,955	13,236	8%	7%
Time Deposits	68,356	71,503	64,245	-8%	-6%
Total Customer Deposits	96,641	109,380	103,170	-3%	7%

- CASA balance increased by 38% YoY. CASA ratio increased to 38% as of June'22 from 29% in the same period last year.
- Beside Customer Deposits, BTPN has diversified funding sources from bonds, bilateral loans and inter-bank borrowings. BTPN also has a long- term borrowing facility from SMBC.

## Loan Growth by Segment



Loan Growth (IDR billion)	Jun'21 (Unaudited)	Dec'21 (Audited)	Mar'22 (Unaudited)	Jun'22 (Unaudited)	∆QoQ	ΔΥοΥ
Total Loan	135,565	135,599	142,366	149,255	5%	10%
Mature Businesses :	30,527	27,732	26,737	25,739	-4%	-16%
- Retail Lending	29,941	27,364	<i>26,43</i> 2	25,481	-4%	-15%
- Micro	443	232	177	133	-25%	-70%
- Others	143	136	128	125	-2%	-12%
Growth Businesses :	105,039	107,867	115,629	123,516	7%	18%
- Corporate	79,829	82,572	90,388	97,637	8%	22%
- SME	11,107	10,366	9,907	9,997	1%	-10%
- Commercial	2,460	3,007	2,902	2,747	-5%	12%
- BTPN Syariah	10,048	10,443	10,647	11,146	5%	11%
- Consumer Finance	1,146	895	999	1,005	1%	-12%
- Micro Transformation	201	242	301	356	18%	78%
- Retail Banking	248	341	487	628	29%	153%

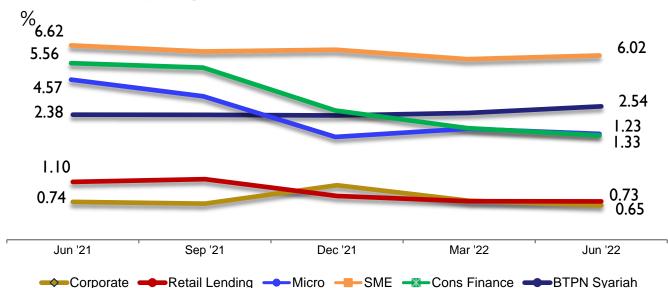
## **Asset Quality**



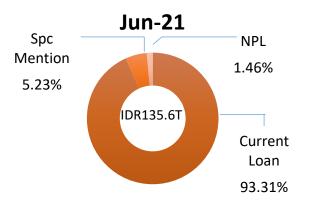
### **Asset Quality**

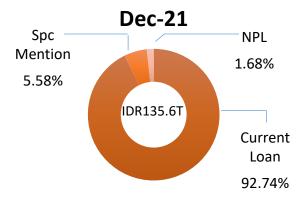
%	Jun-21	Dec-21	Jun-22
Gross NPL	1.46	1.68	1.35
Net NPL	0.58	0.37	0.36
Gross Cost of Credit	1.04	1.58	1.05
Loan Loss Provision/NPL	170.84	173.46	190.14

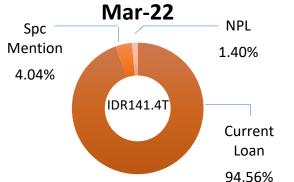
### **Gross NPL by Segment**

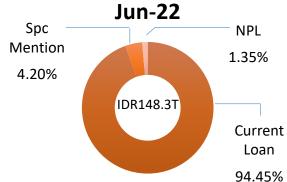


### **Loan by Collectability (% of Total Loan)**







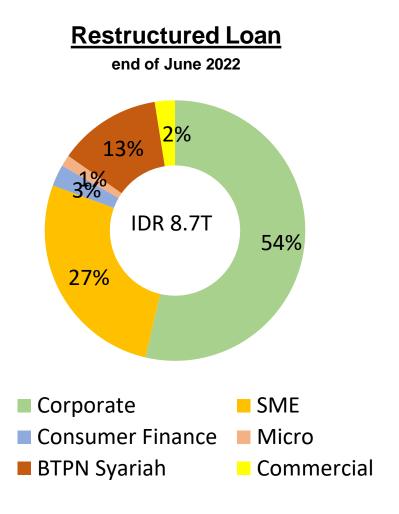


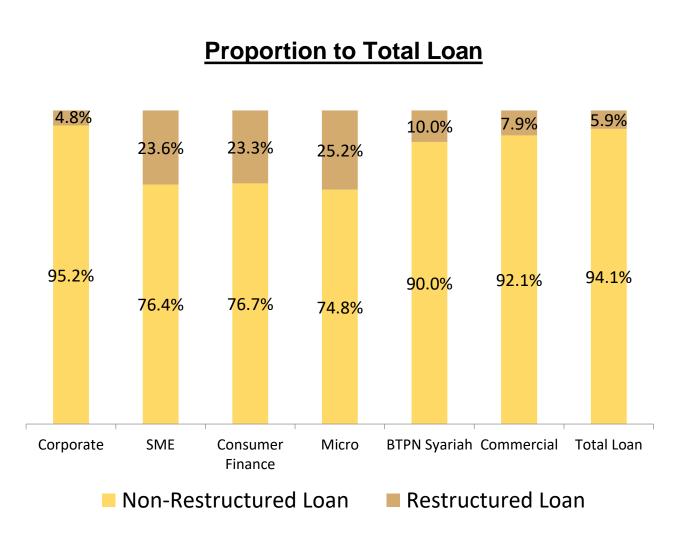
Note: NPL calculation in 2022 using total loan exclude loan to bank

## Loan Restructuring

as of 30 June 2022









## Daya

The embodiment of Bank BTPN's commitment to continuously improve the capacity of its customers by providing opportunities for growth and a more meaningful life.



#### **Customer Segment**

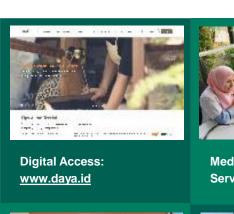
High net-worth Large Corporation

Middle class Mid Size Corporation

Mass Market
Micro business
Productive Poor

#### **Program Pillars**











Medical Examination Service



Collaboration with Djarum Foundation



Participant: 1.187.599 Activities: 52.639 Participant: 1.527.134 Activities: 90.183 Participant: 1.770.299 Activities: 143.277

Participant: 1.410.368 Activities: 101.976

0.368 Participant: 1.322.997 76 Activities: 225.589 Participant: 1.148.097 Activities: 134.383 Participant: 1.698.555 Activities: 237.255 Participant: 1.413.527 Activities: 312.236 Participant: 839.367 Activities: 813.968

Participant: 2.266.923
Activities: 5.763

266.923 Participant: 1.951.926 33 Activities: 2.848

June 2022

### Sustainable Finance





**Bank BTPN has** succeeded in managing its environmentally friendly financing portfolio

Total environmentally friendly financing as of 2Q 2022 reached Rp 6.2 trillion

#### It supports **Sustainable Development Goals:**



About

Innovation

Number 9 Number 11 About Sustainable Cities Infrastructure. Industry and and Communities

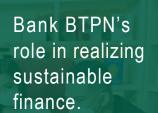


Number 13 Regarding Handling Climate Change



#### **Sustainable Development Goals** (SDGs)

It is a global action plan agreed by world leaders, including Indonesia, to end poverty, reduce inequality and protect the environment.





Provide breastfeeding facilities as a employees who took



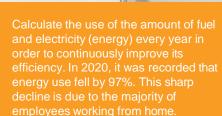
Provides 1,415 tips about entrepreneurship and health that can be accessed via daya.id



SMBC Group donates 100 13.7M) to UNICEF Indonesia to help ease the burden on related to COVID-19.



Provides various trainings related to entrepreneurial and health-related to 838,871 people.



### 2022 Awards

# The Iconomics: 3rd Indonesia's Most Popular Digital Financial Brands Award 2022 (Millennial's Choice)

Bank BTPN received an award for mobile banking category. Digital Financial Brands Award 2022 is The Iconomics event in the form of awards to institutions that have been able to face the opportunities and challenges from the wave of technological disruption through digital innovation in Indonesia.

## Majalah Marketing: 3<sup>rd</sup> Rank of KBMI 3 Bank – Top Digital Company Award 2022

Bank BTPN is ranked third in the Bank of KBMI 3 category, with a total index of 77.70. The award is given to companies with leading digital transformations.

#### 11th Infobank Digital Brand Award 2022

Bank BTPN received two awards, namely the 4-Star TOP CSR Awards and an award to President Director of Bank BTPN Ongki Wanadjati Dana as the TOP Leader on CSR Commitment 2022. The award is given to companies that are considered successful in implementing effective and quality CSR/ TJSL/ Community Development programs.

## Infobank Top 100 Most Outstanding Women 2022 – Hanna Tantani

The Infobank Research Bureau maps and assesses Indonesian professional women in their contribution through their experiences and achievements to the development of the institutions/corporations they lead. Bank BTPN's Finance Director is listed as one of the Top 100 Most Outstanding Women 2022 according to the research.

# Majalah Investor: Green and Platinum Category of Corporate Emission Transparency 2022 awards

Bank BTPN won green and platinum category of Corporate Emission Transparency 2022 awards in emission reduction transparency and emission calculation transparency, respectively. The awards were given by Bumi Global Karbon (BGK) Foundation in collaboration with Investor magazine. As many as 87 companies recorded a significant growth in efforts to lower carbon emission, making them eligible for Corporate Emission Transparency 2022 awards. Those companies have achieved a significant development in carbon emission reduction after being selected from 124 companies that have issued sustainability reports.

### 2022 Awards





#### Majalah TOPBUSINESS: 4-Star TOP CSR Awards 2022 and TOP Leader on CSR Commitment 2022

Bank BTPN received two awards, namely the 4-Star TOP CSR Awards and an award to President Director of Bank BTPN Ongki Wanadjati Dana as the TOP Leader on CSR Commitment 2022. The award is given to companies that are considered successful in implementing effective and quality CSR/ TJSL/ Community Development programs.

#### Indonesian Institute for Corporate Directorship – The 13th IICD Corporate Governance Award 2022

The award is given to publicly listed company who have implemented good corporate governance (GCG) practices in the previous year and are not related to serious cases that conflict with GCG principles. Bank BTPN received the Best Disclosure & Transparency award from the Big Cap category.



### 2022 Awards

Mitra BUMN Champion 2022: Best Creditor Partner 1 -National Private Category (BTPN Bank) and Best Creditor Partner 1 -Global Private Category (SMBC)

Bank BTPN and SMBC obtained 2022 Champion BUMN Partner Appreciation awards from the Ministry of State-Owned Enterprises (SOEs). The event is designed to appreciate partners that have supported SOEs in realizing more effective and efficient performance. The awards were divided into two categories in terms of business coverage areas: national partners that serve local customers and global partners that operate beyond Indonesia. Bank BTPN came first under the National Private Creditor category, while SMBC also sat at the top under the Global Private Creditor category.



**About BTPN** 

**BTPN** Business Activities

**Banking Industry Overview** 

**1H 2022 Financial Performance** 

**CSR & Awards** 

**COVID-19 Update at BTPN** 





## COVID-19 Handling at BTPN





- COVID-19 Task Force led directly by Caretaker of President Director.
- High discipline on health protocol:
  - Mandatory to wear mask & maintain physical distance min. 1 M
  - %WFO: as per Government requirement (PPKM status)
  - WFO requirement at Menara BTPN: Pedulilindungi.id or vaccination status and PCR test result (from overseas)
  - Sanction for any violation
- Regular reminder & communication on health protocol & latest situation on COVID-19 handling at BTPN to all staff.

## THANK YOU

