

# FY 2022 Results Update

### About **BTPN**

**BTPN Business Activities** 

**Banking Industry Overview** 

**FY 2022 Financial Performance** 

**CSR & Awards** 

**COVID-19 Update at BTPN** 





## Bank BTPN Profile (Consolidated)







## Shareholders

as of 31 December 2022



Bank BTPN Shareholders	Percentages	Number of Shares	Nominal (in IDR million)
Sumitomo Mitsui Banking Corporation	92.43%	7,532,311,297	150,646
PT Bank Central Asia Tbk *	1.02%	83,052,408	1,661
PT Bank Negara Indonesia (Persero) Tbk **	0.15%	12,007,137	240
Public	5.27%	429,273,229	8,585
Treasury Stocks	1.13%	92,462,798	1,849
Total	100%	8,149,106,869	162,982

\* Meets the provisions of PP No.29 of 1999 concerning Purchase of Commercial Bank Shares and is a shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

\*\* Shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

### Board of Commissioners as of 31 December 2022

#### bank A MEMBER OF SMBC Group





**Irwan M. Habsjah** Independent Commissioner



Takeshi Kimoto Commissioner



Edmund Tondobala Independent Commissioner



Ninik Herlani M. Ridhwan Independent Commissioner



**Ongki Wanadjati Dana** *Commissioner* 



## **Board of Directors**

as of 31 December 2022





Henoch Munandar President Director



Hiromichi Kubo Director



**Kaoru Furuya** Deputy President Director



Kan Funakoshi Director



Darmadi Sutanto Deputy President Director



Merisa Darwis Director



**Dini Herdini** *Compliance Director* 



Hanna Tantani Director

## Bank BTPN's Values





**Customer First** 

Always look at it from the customers' point of view to provide additional value



**Proactive & Innovative** 

Step up and relentlessly innovate



Speed & Quality

Differentiate ourselves through the speed and quality of our decisionmaking and service delivery



Integrity

As a professional, always act with sincerity and a high ethical standard.

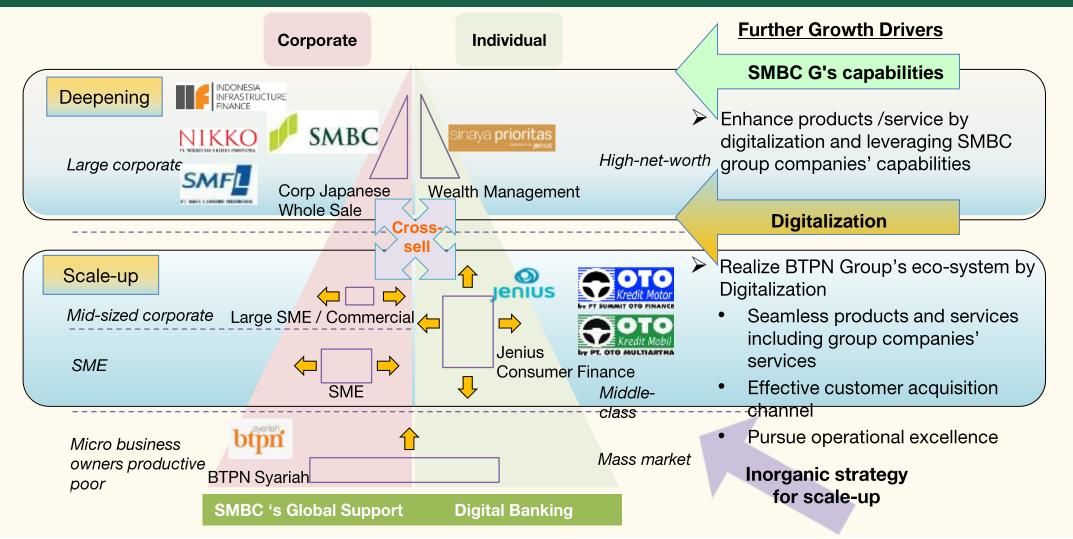


Synergy

Collaborate as one team



Enhance, synergize & expand the business to provide full-banking services, capitalizing digitalization and SMBC group's capabilities



## **BTPN Syariah Profile**

• Spin-off as PT BTPN Syariah on 14 July 2014

• Listed as PT BTPN Syariah Tbk on 8 May 2018

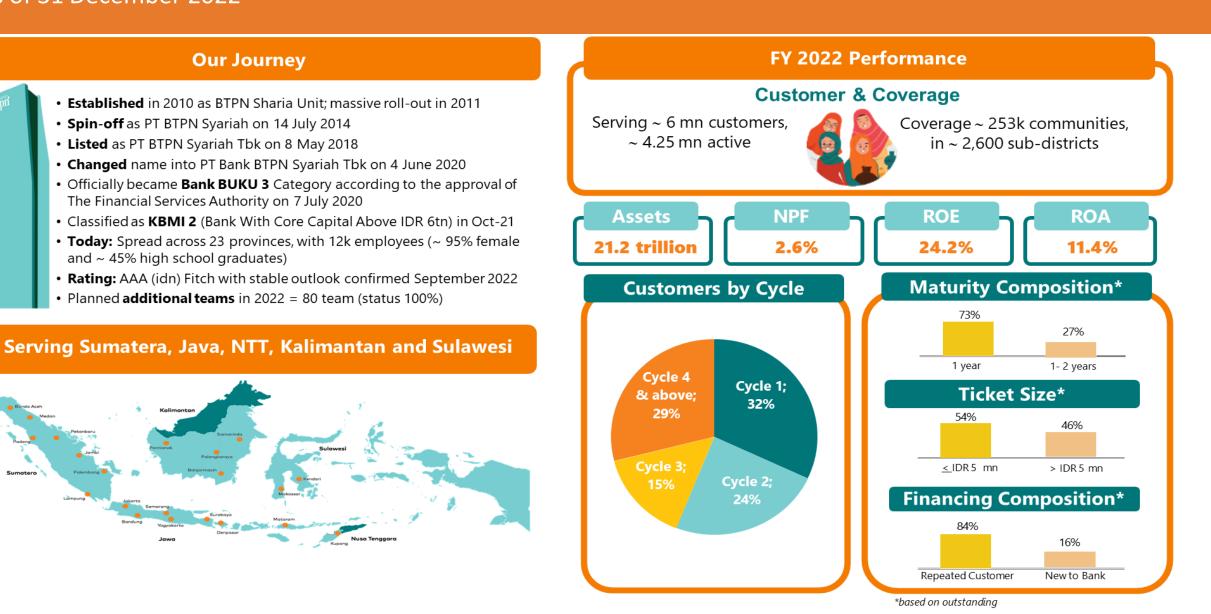
The Financial Services Authority on 7 July 2020

and ~ 45% high school graduates)

**Our Journey** 

#### as of 31 December 2022





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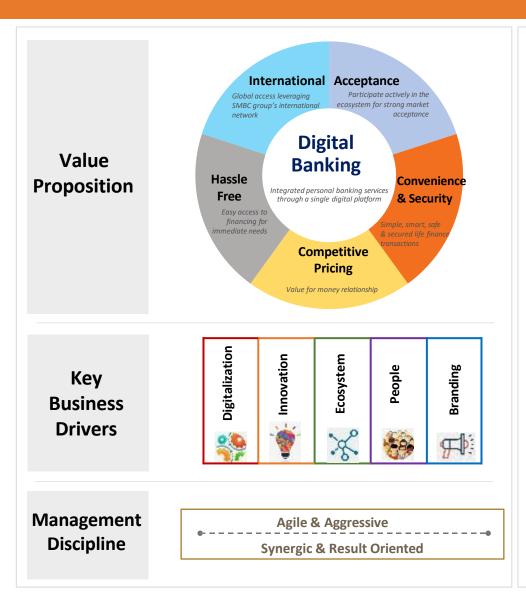
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**OVID-19 Update at BTPN** 

## **Retail Banking**

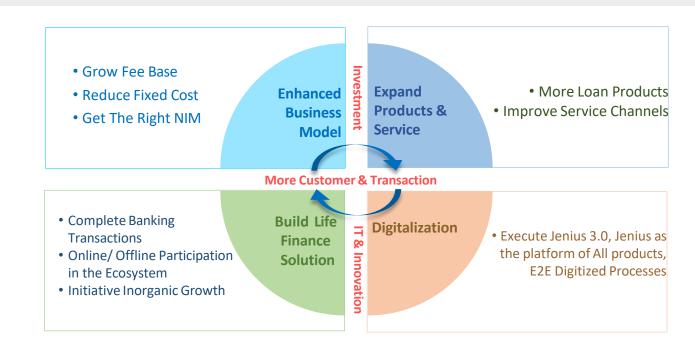




#### **Retail Banking Group**

Include Retail Lending Business, Wealth Management Banking, Digital Banking, Branchless Banking & Micro Business

#### **Execution Strategy**



### Retail Banking Jenius: Value Proposition and Key Features



#### A Simpler, Smarter, and Safer Way to Manage Your Life and Finance, Simply from Your Smartphone



### Retail Banking Jenius: Simple, Smart, Safe



More than **4.3 million Jenius registered users** spread in **34 provinces** across Indonesia





### Simple

- · Your Life Finance access in one touch
- Manage your Life Finance in 3 easy steps
- Saving, payment, transaction connected all in one place

### Smart

- Can be customized based on your needs and preferences
- Smartly connected with Indonesia's Banking Ecosystem
- Evolving along with your life growth

### Safe

- Powered by Bank BTPN, licensed and supervised by the Financial Services Authority (OJK) and guaranteed by the Deposit Insurance Corporation (LPS).
- Secured by the latest encryption & technology
- · Layered level authentication for peace of mind

## **Retail Banking**



Jenius: Registered Customers continue to increase to ~4.395 million



J 30.7K followers



#### **NEW FEATURE & ENHANCEMENT**



#### Jenius Visa Credit Card

Jenius from Bank BTPN has launched the latest innovation–Jenius Visa Credit Card--a fully digital credit card that is easy to manage. This innovation is launched to help digital-savvy communities transact and manage cash flow easier. The Jenius Credit Card Visa launch is part of the Jenius FuturEase Fest event. There is much excitement in the Jenius FuturEase Fest event; not only introducing the Jenius Visa Credit Card, but Jenius also held the annual Jenius Co.Creation Week 2022.

#### Remittance

#langkahkecilhariini bersama Jenius Sekarang bisa kirim mata uang asing instan dan tanpa biaya



Users can send and receive Foreign Currency in real time and without fees to other Jenius users!

Not only that, sending foreign currency can also be done to other banks according to the provisions of the destination bank. You can send and receive up to 7 Foreign Currencies directly from Jenius app.



#### **NEW FEATURE & ENHANCEMENT**



#### **Recurring/ Auto Invest**

Now Jenius users can invest in mutual funds regularly with Jenius more easily! Besides being able to buy mutual funds, users can also enjoy the following conveniences:

✓ Affordable minimum purchase, starting at IDR 10,000.

Routine investment is simpler, just activate Auto Invest.

Simply choose dozens of products from selected investment managers according to your risk profile.

#### #langkahkecilhariini

Kirim Mata Uang Asing ke sesama Jenius gak perlu nomor rekening

Prosesnya simpel, cukup pakai **\$Cashtag** 



#### **Enhancement of Foreign Currency Feature**

Transferring Foreign Currency to other Jenius users is easier and simpler. Transfers only need \$Cashtag, instant processing available 24 hours, and free of charge!

Now the operating hours of buying and selling foreign currencies at Jenius is longer! Users can trade foreign currency from 09.00 to 18.00 WIB.

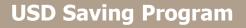


#### **MARKETING CAMPAIGN & PROJECT**



#### Flexi Rasa Maxi Program

The Flexi Rasa Maxi savings program is extended! Not only that, this time users can save with a locking period starting from 3 months! #FlexiRasaMaxi is extended until December 31, 2022! Various prizes ranging from cashback, precious metals, to Toyota Alphard cars await you.



Besides being able to get a competitive exchange rate, now users can get a savings interest of 2% p.a\* specifically for USD Foreign Currency savings! \*Interest can change at any time and any changes will be notified to the customer in accordance with applicable regulations.



## bank A MEMBER OF SMBC Group

#### AWARDS



#### Indonesia's Best Corporate Sustainability Initiatives 2022

Category: "CAUSE PROMOTION"

Program "#langkahkecilhariini"

The Indonesia's Best Corporate Sustainability Initiatives 2022 program is being held for the sixth time by MIX MarComm which is an appreciation given to sustainability initiatives that have been executed by the company (program by program) in 2021 to 2022.



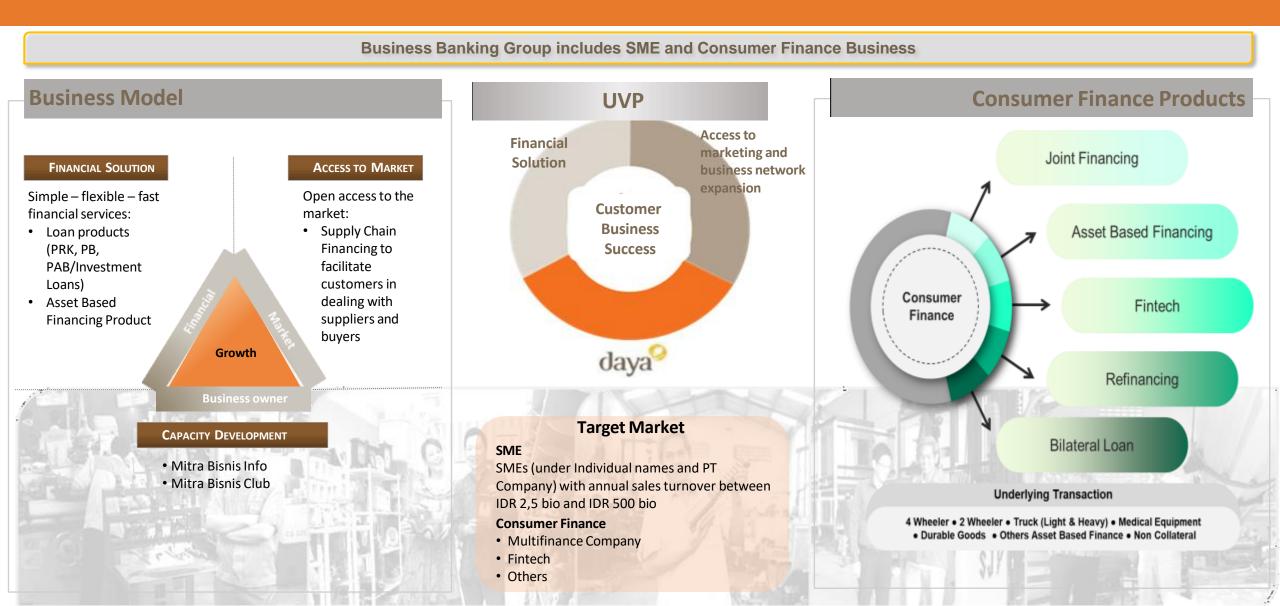
#### **Best Digital Finance Award 2022**

Category: Best Digital Finance Category Digital Bank for Development Financial Super App

Warta Ekonomi in collaboration with Perspectics is holding the Indonesia Best Digital Finance Awards 2022. This award event aims to support digital catalysis efforts in Indonesia, particularly in the financial sector.

### **Business Banking**





### **Business Banking**

NFS or Non-Financial Solutions is one of the beyond banking proposition which is offered to SME Customers.

October 2022

The objective of this initiative is to support the SMEs with business insights and knowledge that could benefit them in making new business opportunities and help their business more sustainable.

#### **Pasar Industri Otomotif Tren Belanja Online Kinerja Sektor Business Kineria Industri Alat Berat** Motor Indonesia Q3 2022 Masyarakat Indonesia Manufaktur Q2 2022 otomotif di Indonesia berusaha menciptakar Information Pasar alat berat Indonesia pada tahun 2022 momentum pemulihan di tahun 2022. Setelah tahun diproveksikan semakin java karena peningkatan 2020-2021 terpuruk akibat pandemi. Di tahun 2022 pertambangan dan penguatan harga adanya Insentif pajak penjualan, yaksinasi yang gencar komoditas, Ketua Umum Himpunan berbagai pameran otomotif akbar menjadi indikasi bergairahnya Berat Indonesia (Hinabi), Jamaludin, kembali industri otomotif nasional setelah terdapat sekitar 2,100 unit alat berat akibat pandemi dalam dua tahun terakhi Provide SMEs yang akan diproduksi sepanjang kuartal II/2022. ## Jumlah itu hampir sama dengan produksi kuartal sebelumnya, vakni 2.113 unit, Industri alat berat with market and 0 dikategorikan berdasarkan empat sektor Rata Rata Jumlah Pengunjung Bulanan E Commerce (Q1 2022) penggunanya, yaitu sektor agro, kehutanan, business insights Pertumbuhan PDB Industri Manufaktur Non Migas & Subsektor konstruksi, serta pertambangan. 🤷 157,2 Jt to keep them Laz Kulit (Alas Kaki) Manufaktu Pengolahan Percetakar PRODUKSI ALAT 132,8 Jt 24,7 Jt Non Migas (Kertas) Tembakau PENGGUNAAN ALAT BERA PADA BERBAGAI SEKTOR Tokopedia updated and help (unit) 6.060 2019 them getting 3.427 Agra Ø 2020 Kehutan 16.9% orami 20 Jt 23.1 Jt information that 2021 6.740 🕼 Volume Penjualan Motor Ekspor 🚱 Volume Penjualan Motor Domestik Bukalapa Orami they need for their Semester 2022 4.213 onstruksi 39.1≚ 75.481 71420 Ro Miliar Q2 2021 Q Q3 2021 Q Q4 2021 Q Q1 2022 Q Q2 2023 296.334 business Kategori Produk Terlaris 2021 saksi E-Commerce Berdasarkan Gende 428.556 "Kineria produksi alat berat sangat dipengaruhi oleh pasar pertambangan, Nilai Ekspor Impor Sektor Manufaktur Non Migas 2021 - 2022 73.521 agri, konstruksi, dan perhutanan. Peluang Pulsa & Voucher 326.452 71.441 62% 38% 66.105 Jul kontribusi nada sektor-sektor tersebut 23.4% MANUFAKTUR NON MIGAS SUBSEKTOR PENGOLAHAN TEMBAKAU Kntegori Terlaris: • Pulse & Voucher terus berkembang karena diyakini terus Kategori Terlaris: • Fashion & Aksesories • Pulsa & Voucher 376.640 2021 EKSPOR IMPOR bertumbuh penyerapan alat beratnya Jamaluddin Eaching & Aleccont 524.821 Agt 17.3% Sepeda Motor Favorit Ekspor (unit) 470.065 Berdasarkan Kategor Kategori, Produk, Waktu Terlaris Saat 8.8 48 672 48 530 PANGSA PASAR ALAT BERAT INDONESIA esehatan & Kecanti ( A 514,460 3.857 3.609 13.9% 📣 <sup>scorter</sup> 70,2 % 🚵 19,0 % Sep Lazada 464.614 Alat Rumah Tangga 10,5% Underbone 10,8 % Q2 2021 Q3 2021 Q4 2021 Q1 2022 Q2 2022 2022 2021 1 446 Q1 2021 Q2 2021 Q3 2021 Q4 2021 Q1 2022 Q2 2023 1.190 Shopee Tokopedia 908 Home & Living Health 262.903 Beouty 4.595 SUBSEKTOR PERCETAKAN (KERTAS) SUBSEKTOR KULIT (ALAS KAKI) Makana Sepeda Motor Favorit Dalam Negeri Sepeda Motor Listrik Populer Ekspo Impor 7,7% Home & Living asarkan Kategori & Merek (Domestik) Berdasarkan Merek (Domestik) Stationery 7.323 Home & Living 1.929 2020 2021 Semester 1 2022 2 270 GESITS 20 ALVA Olahraga & Hobi 2: 97.349 kaian Wanit Honda Beat 34,2% lome Applia Scooter Matic 6.6% 1.178 1.186 20.8% Honda Vario 87.5 % 12,3% **VIAR** EV SERIES Yamaha Mio 0 0 0 "Peningkatan kebutuhan pasar alat berat 471,2 483,3 4678 dan kemampuan produksi lokal yang masih Gadget & Aksesor 20.8% Honda Sunra minim sehingga memicu terjadinya impor Prime Time 17:00 Prime Time 08:00 Prime Time 13:00 6.4% 6.9% Honda Revo X 15.8% produk alat berat Industri kendaraan bermotor listrik Yamaha Jupiter 12.4% Q2 2021 Q3 2021 Q4 2021 012022 02202 Q2 2021 Q7 2021 Q42021 012022 022022 Terjual Terjual 60.307 Terjual 13.967 erbasis baterai di Indonesia kini tengah **Etot Listyono** Otomoti 399.080 Honda CBR 31.4% mengalami perkembangan positif. 4.5% Juta USS increal Alat Berat Indon Ekspor Impor Kawasaki Ninia 11.39

**BPS | Kemenperin** Bishis Indonesia

Sploops | CNBC Indonesie

Kostan co id Kompat con

E Customers.

November 2022

Produki

KoteDeta | VelidNeyrs | Gines

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December 2022

Yamaha Vixion 8.6%

Kompes I CNN Indo

### **Business Banking**

Digital SME: Ease Your Banking Activities with TOUCHBIZ



Live in November 2022



Transfer dengan BI-FAST di TOUCHBIZ

Lakukan transfer 24/7 secara real-time hingga Rp250 juta per transaksi di TOUCHBIZ, hanya dengan metode BI-FAST.



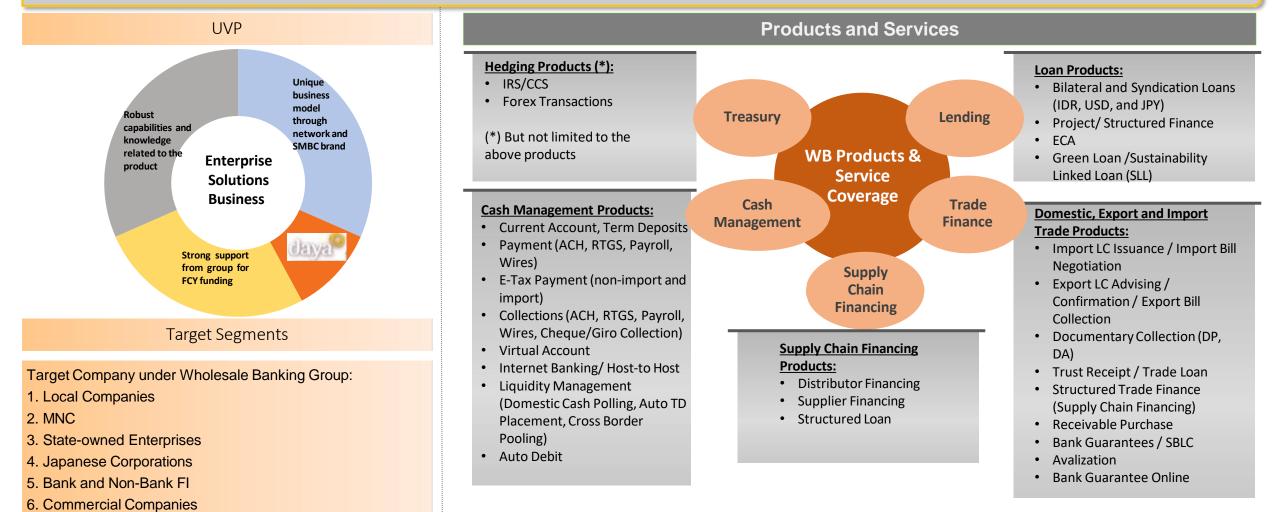
PT Bank BTPN Tok berizin dan diawasi Otoritas Jasa Keuangan (OJK) serta dijamin oleh Lembaga Penjamin Simpanan (LPS).



**TOUCHBIZ** 



Corporate/Wholesale Banking Group includes Corporate/Wholesale Banking, Commercial Banking, Transactional Banking, Supply Chain Financing and Wholesale Funding



#### CBD Japanese and Daya



## CBD & DAYA

In line with BPTN's commitment to increase the capacity to its customers in providing opportunities for growth and improving the quality of life of customers, CBD Japanese and DAYA continuously hold empowerment programs for customers.

FY 2022, CBD Japanese and DAYA joint effort, conducted an Online Empowerment Seminar program for several Japanese corporate customers which engaging in Financing company, Manufacture business and IT Business with a total of 1,626 participants and several times webinar series that conduct to all corporate customer during Q4 so that customers can increase and develop their knowledge.

Personal financial health, healthy lifestyles, and sustainable living topics have always received positive responses from participants during the pandemic as the material is relevant on a daily basis. Communication between the speakers and the participants also received positive feedback from those who took the survey.."

The level of satisfaction of participants in this program is also very good, from 487 participants who took the survey, 99% strongly agreed that the program was as needed, improved and applicable

#### Wholesale Banking Group

The Wholesale Banking Group and DAYA initiated an empowerment program for its customers by providing them with an opportunity to grow and have a more meaningful life during this pandemic period through series of webinar events with topics ranging from business, healthy lifestyle, personal development as well as finances.

On October 2022, Daya BTPN held webinars for Chemical Distribution Company with 311 participants talked about the importance of good money habit for financial health, Sugar Company with 45 participants discussed about working from heart, one of Real Estate Company with 410 participants shared about the way of increasing business performance through creative problem solving, Webinar Series for various companies of Wholesale Banking Group's customers attended by 180 participants discussing about money mindset to achieve financial goals.

December 2022, we held webinars for 163 employees of Car Rental Company for understanding the importance of nutrition to support the employees getting more productive at work.

From 249 participants who completed the survey 97% stated that the content is relevant, 98% found the webinar helps to increase their knowledge, and 93% felt the content is applicable and, 96% agreed that the facilitators are experts in their field.





Wholesale Banking Group - Sustainability Seminar

Bank BTPN, in collaboration with International Financial Corporation ("IFC"), initiated a sustainability seminar entitled "Pathway to Net Zero Economy" on 27 September 2022 through online means. This webinar was held for BTPN's existing corporate clients to raise our knowledge on the importance of the netzero commitments as well as promoting financial solutions in support of these commitments from, especially, from clients.

The webinar was joined by notable speakers, i.e. Indonesia Financial Services Authority (OJK), CDP & Science-based Target Initiative (SBTi), Environmental Resources Management (ERM), IFC, and SMBC. It was attended by 320 participants, which included clients from across sectors, e.g. manufacturing, energy, agriculture and forestry, mining, construction, and other sectors.

From 55 participants who completed the event's post-survey, in average, they state that the overall topics discussed were good and relevant to their company's business activities, and most of the respondents stated they would like to know more about the ESG financial products in the next sustainability seminar.







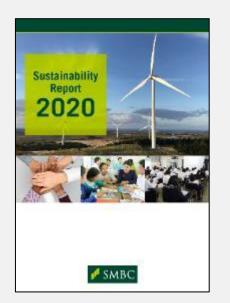
#### Wholesale Banking Group – ESG Financing Achievement in 2022



#### Perusahaan Listrik Negara Environmentally sound financing syndicated facility of USD 750 million

- □ BTPN together with the Bank SMBC Singapore branch and Bank Mizuho Indonesia, have been appointed by PLN as "The Coordinating Mandated Lead Arranger and Bookrunner and Green Loan Coordinator."
- BTPN and SMBC provided facilities totaling USD 93.75 million, with BTPN's portion of USD 58.04 million (or 7.74% of the total facility).
- □ This is the first green term loan facility by PLN, which marks its transition journey towards net zero emission. The success of this agreement is expected to have a constructive impact and positive motivation for other state-owned enterprises (BUMN) to make their transition journey and try to adopt sustainable financing solutions.
- □ This Green Loan can be used by PLN for several green projects, including development of:
  - renewable energy project:
    - Solar
    - Wind Power
    - □ Hydropower (≤ 25 MW or if it exceeds 25MW, with (i) Life cycle emissions of less than 100g CO2/kWh or (ii) Power density greater than 5W/m2)
    - Geothermal (<100gCO2/kWh)
    - Bioenergy and biogas (<100gCO2/kWh, and biofuels should be sourced only from sustainable raw materials)</p>
    - Wave Energy
  - energy efficiency, and
  - Public Electric Vehicle Charging Stations (SPKLU).
- PLN currently has a project to enrich the energy mix in power generation. In line with directions from the Government of Indonesia through the Ministry of Energy and Human Resources, PLN targets a renewable energy mix of 23% in 2025 and reaches carbon neutral in 2060.

### Green Banking: New Way to Next Level Banking



#### SMBC Group Green x Globe 2030

SMBC Group's Sustainability Roadmap into 2030 Translating Global Strategies into Local Initiatives

Strategic intent is to be at the forefront of SLL (Sustainability Loan Linked)/Green Financing Projects in Indonesia

#### Example:

1)Wind Power Plant in Sidrap: Indonesia's first 'Wind Farm' with a capacity of 75 MW

2) Hydroelectric Power Plant in Asahan

3)Sarulla Geothermal Power Plant which is the largest in the world.

4)Cirata Floating Solar Power Plant which is the first large-scale solar power project in Indonesia

5)Green Loan to Kepland Investama Bank BTPN together with its parent company SMBC received three awards from The Asset Triple A Infrastructure Awards 2021:

- 1. Renewable Energy Deal of The Year-Wind related to Sidrap PLTB financing.
- 2. Renewable Energy Deal of The Year-Hydro related to the Asahan hydropower plant financing.
- Project Finance House of the Year.
  Award in 2022 from PFI for Cirata Solar deal of the year.

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# Banking Industry Loan outstanding increased by +11.3% YoY in Nov'22. Customer Deposits in Nov'22

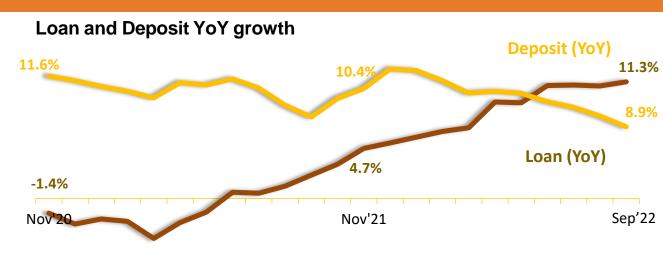


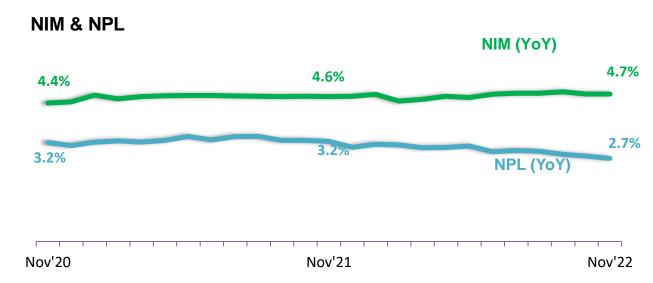
#### recorded growth of 8.9% YoY

#### Indonesia Banking Industry Financial Summary

IDR trillion	Nov'21	Dec'21	Nov'22	ΔΥοΥ
Total Assets	9,914	10,112	10,875	9.7%
Total Loans	5,705	5,769	6,347	11.3%
Customer Deposits	7,323	7,479	7,974	8.9%
CASA	4,432	4,576	4,999	12.8%
Current Accounts	2,077	2,144	2,454	18.2%
Savings	2,355	2,432	2,545	8.1%
Time Deposits	2,891	2,904	2,975	2.9%
Net Profit	130	140	188	43.8%
LDR	78.3%	77.5%	79.6%	1.3%
NIM	4.6%	4.6%	4.7%	0.1%
NPL	3.2%	3.0%	2.7%	-0.5%
CAR	25.6%	25.7%	25.5%	-0.1%

Source: Indonesian Banking Statistics - November 2022, Indonesia Financial Services Authority (OJK)





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**CSR & Awards** 

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## Financial Performance - Consolidated

### FY'22 Key Highlights

- Total Assets increased by 9% YoY to IDR 209.2 trillion, from IDR 191.9 trillion.
- The Bank recorded IDR 146.1 trillion in outstanding loans as of Dec'22, up by 8% year-on- year (YoY) from IDR 135.6 trillion booked a year ago, with growth business loan up by 13% (IDR 14.1 trillion), transforming business down by 13% (IDR 3.6 trillion).
- Operating income increased by 4% YoY contributed by the increase in Interest Income by 8% YoY to IDR 15.9 trillion from IDR 14.7 trillion, contributed by the increase in Ioan balance of BTPN Syariah and corporate segment, and higher other operating income by 3%; while Operational Expense were well managed with increase of 3%.
- Bank BTPN's consolidated net profit after tax attributable to owners of the parent entity increased by 16% YoY to IDR 3.1 trillion from IDR 2.7 trillion, mainly contributed by the increase in operating income and the decrease in cost of credit.
- Customer Deposits increased by 5% YoY to IDR 114.9T. CASA balance increased by 6% YoY to IDR 40.2T and CASA ratio increased to 35.0% compared to 34.6% last year.
- Gross NPL was at 1.43%, lower than the gross NPL ratio reported in the same period last year of 1.68%.
- Healthy liquidity and funding ratios were maintained. As end of December 2022, LCR was recorded at 229.3% and NSFR at 133.7%.

## Financial Performance - Consolidated

Balance Sheet (IDR billion)	Dec'21 (Audited)	Mar'22 (Unaudited)	Jun'22 (Unaudited)	Sep'22 (Unaudited)	Dec'22 (Audited)	∆QoQ	ΔΥοΥ
Liquid Assets	49,477	42,543	37,053	35,579	52,870	49%	7%
Loans (gross)	135,599	142,366	149,255	155,426	146,124	-6%	8%
Total Assets	191,918	192,378	195,467	199,897	209,170	5%	9%
CASA	37,877	37,018	38,925	42,871	40,162	-6%	6%
TD	71,503	69,715	64,245	61,012	74,705	22%	4%
Total Customer Deposits	109,380	106,733	103,170	103,883	114,867	11%	5%
Borrowings & Subordinated Loan	42,489	44,138	49,135	52,946	48,391	-9%	14%
Total Liabilities	155,839	155,443	157,683	161,299	169,757	5%	9%
Equity *)	36,079	36,935	37,784	38,598	39,413	2%	9%

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\* including non-controlling interests

- Total assets increased by 9% YoY, reached IDR 209.2 trillion. Total Loan increased by 8% YoY, reached IDR 146.1 trillion.
- Customer Deposits reached IDR 114.9 trillion.
- CASA balance increased by 6% YoY.

### Financial Performance - Consolidated

Income Statement (IDR billion)	FY'21 (Audited)	3Q'22	4Q'22	FY'22 (Audited)	∆QoQ	ΔΥοΥ
Net Interest Income	11,143	2,944	3,010	11,678	2%	5%
Other Operating Income	1,960	524	485	2,013	-8%	3%
Operating Income	13,103	3,468	3,494	13,691	1%	4%
Operating Expense	(6,983)	(1,780)	(1,908)	(7,193)	7%	3%
Cost of Credit	(2,112)	(554)	(546)	(1,840)	-1%	-13%
Profit Before Tax	4,007	1,136	1,038	4,657	-9%	16%
Net Profit After Tax	3,104	884	813	3,630	-8%	17%
Net Profit After Tax attributable to Owners of the Parent	2,665	743	678	3,096	-9%	16%
Net Profit After Tax - BTPN Syariah	1,465	472	452	1,780	-4%	21%

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- BTPN's FY 2022 Net Profit After Tax attributable to Owners of the Parent up by 16% YoY.
- Net interest income grew by 5% YoY. Other operating income up by 3% YoY.
- Operating expenses were well maintained with a slight increase of 3% YoY.
- Cost of Credit decreased by 13% YoY

## Key Financial Ratios - Consolidated

Ratios (%)	Dec'21 (Audited)	Jun'22 (Unaudited)	Sep'22 (Unaudited)	Dec'22 (Audited)	∆QoQ	ΔΥοΥ
NIM	6.56	6.34	6.36	6.32	(0.03)	(0.24)
NSFR	126.60	121.30	123.05	133.72	10.67	7.12
LCR	187.26	181.28	194.42	229.30	34.88	42.04
Loan to Funding	89.29	98.00	99.11	89.50	(9.60)	0.22
NPL (gross)	1.68	1.35	1.41	1.43	0.02	(0.26)
ROA	2.23	2.59	2.49	2.36	(0.13)	0.14
ROE	8.57	10.12	9.62	9.15	(0.48)	0.57
CAR	26.17	25.24	25.01	27.29	2.28	1.12

• NIM was lower 0.24% from lower yields, and higher cost of funds.

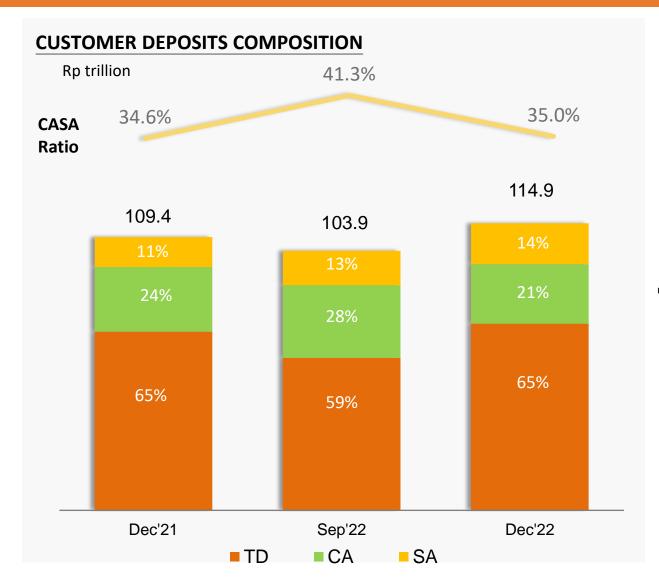
• LCR and NSFR were at healthy levels, LCR was recorded at 229.30% and NSFR 133.72% as end of December 2022.

• Gross NPL 1.43%, lower than the gross NPL ratio reported in the same period last year of 1.68%.

• CAR was recorded at 27.29%, proportion of core capital is 88% of total capital.

## **Deposits Growth**





Customer Deposits (IDR billion)	Dec'21 (Audited)	Sep'22 (Unaudited)	Dec'22 (Audited)	ΔΥοΥ
CASA	37,877	42,871	40,162	6%
Current Account	25,923	29,080	23,766	-8%
Savings	11,954	13,791	16,396	37%
Time Deposits	71,503	61,012	74,705	4%
Total Customer Deposits	109,380	103,882	114,867	5%

- CASA balance increased by 6% YoY. CASA ratio increased to 35.0% as of December'22 from 34.6% in the same period last year.
- Beside Customer Deposits, BTPN has diversified funding sources from bonds, bilateral loans and inter-bank borrowings. BTPN also has a long- term borrowing facility from SMBC.

### Loan Growth by Segment



Loan Growth (IDR billion)	Dec'21 (Audited)	Jun'22 (Unaudited)	Sep'22 (Unaudited)	Dec'22 (Audited)	∆QoQ	ΔΥοΥ
Total Loan	135,599	149,255	155,426	146,124	-6%	8%
Transforming Businesses :	27,732	25,739	24,901	24,145	-3%	-13%
- Retail Lending	27,364	25,481	24,681	23,948	-3%	-12%
- Micro	232	133	93	74	-20%	-68%
- Others	136	125	127	123	-3%	-9%
Growth Businesses :	107,867	123,516	130,525	121,978	-7%	13%
- Corporate	82,572	97,637	102,822	93,340	-9%	13%
- SME	10,366	9,997	10,337	10,953	6%	6%
- Commercial	3,007	2,747	3,602	3,227	-10%	7%
- BTPN Syariah	10,443	11,146	11,349	11,527	2%	10%
- Consumer Finance	895	1,005	1,140	1,334	17%	49%
- Micro Transformation	242	356	456	554	22%	129%
- Retail Banking	341	628	820	1,044	27%	206%

## **Asset Quality**

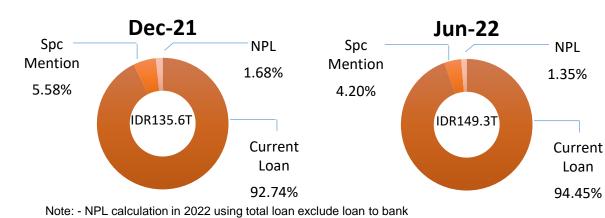


#### Asset Quality

%	Dec-21	Sep-22	Dec-22
Gross NPL	1.68	1.41	1.43
Net NPL	0.37	0.38	0.44
Gross Cost of Credit	1.58	1.20	1.26
Loan Loss Provision/NPL	173.46	181.01	172.75

#### **Rp** trillion **Gross NPL Composition by Segment** 2.28 2.08 2.00 2.18 0.6% 1% 0.2% 1% 11% 12% 14% 15% 11% 14% 9% 13% 1% 1% 8% 8% 29% 30% 28% 29% 0.2% 10% 0.3% 9% 0.3% 0.2% 38% 32% 30% 29% Dec'21 Jun'22 Sep'22 Dec'22 Retail Lending Commercial BTPN Syariah Corporate Micro SME Cons Finance Others Sep-22 **Dec-22** NPL Spc Spc NPL Mention Mention 1.41% 1.43% 3.92% 3.73% IDR154.8T IDR145.5T Current Current Loan Loan 94.67% 94.84%

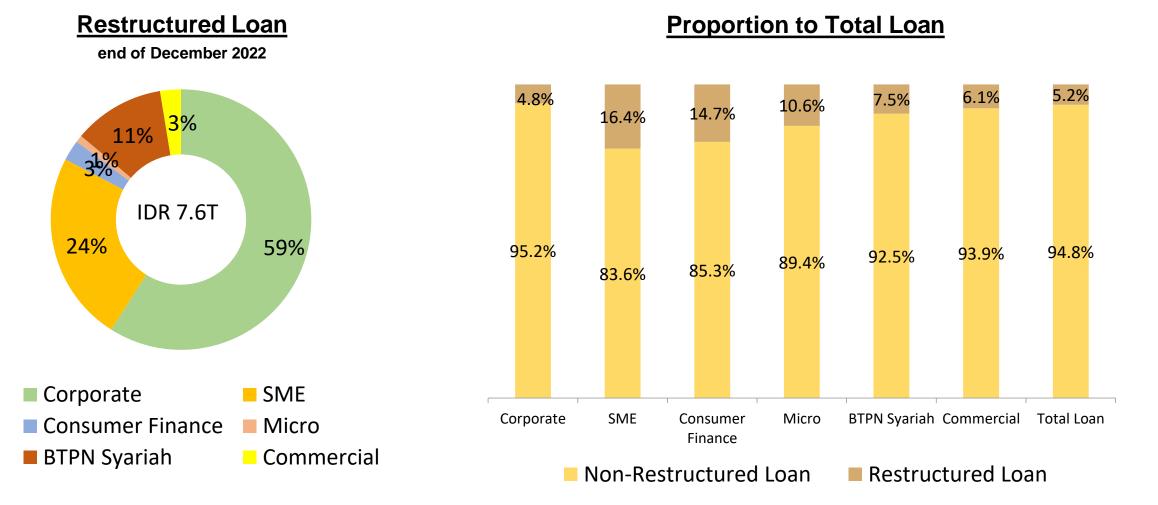
#### Loan by Collectability (% of Total Loan)



# **COVID-19 Restructured Loan**

as of December 2022





#### Note: Outstanding Restructured Loan as of 31 Dec 2022

### **About BTPN**

**BTPN Business Activities** 

**Banking Industry Overview** 

**FY 2022 Financial Performance** 

CSR & Awards

**COVID-19 Update at BTPN** 

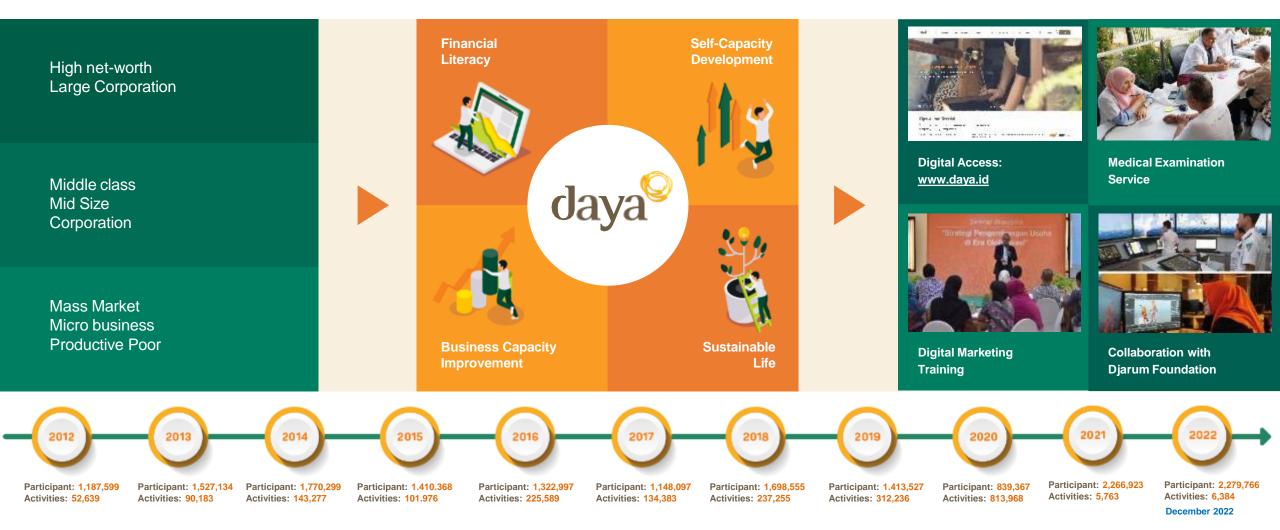


The embodiment of Bank BTPN's commitment to continuously improve the capacity of its customers by providing opportunities for growth and a more meaningful life.



#### **Customer Segment**

#### **Program Pillars**



### Sustainable Finance





#### **Bank BTPN has** succeeded in managing its environmentally friendly financing portfolio

Total environmentally friendly financing as of FY 2022 reached Rp 6.9 trillion

### It supports **Sustainable Development Goals:** 9 INDUSTRY, INNOVATIO AND INFRASTRUCTUR



About

Number 9 About Infrastructure. Industry and Innovation

Number 11 Sustainable Cities and Communities

Number 13 Regarding Handling Climate Change

13 ACTION



#### **Sustainable Development Goals** (SDGs)

It is a global action plan agreed by world leaders, including Indonesia, to end poverty, reduce inequality and protect the environment.





Provide breastfeeding facilities as a employees who took

Provides 1,415 tips about entrepreneurship and health that can be

accessed via daya.id

SMBC Group with UNICEF most de



SMBC Group donates 100 13.7M) to UNICEF Indonesia to help ease the burden on related to COVID-19.

Provides various trainings related to entrepreneurial and health-related to 838,871 people.

Calculate the use of the amount of fuel order to continuously improve its energy use fell by 97%. This sharp decline is due to the majority of employees working from home.

#### The Iconomics: 3rd Indonesia's Most Popular Digital Financial Brands Award 2022 (Millennial's Choice)

Bank BTPN received an award for mobile banking category. Digital Financial Brands Award 2022 is The Iconomics event in the form of awards to institutions that have been able to face the opportunities and challenges from the wave of technological disruption through digital innovation in Indonesia.

#### Majalah Marketing: 3<sup>rd</sup> Rank of KBMI 3 Bank – Top Digital Company Award 2022

Bank BTPN is ranked third in the Bank of KBMI 3 category, with a total index of 77.70. The award is given to companies with leading digital transformations.

#### 11th Infobank Digital Brand Award 2022

Bank BTPN received two awards, namely the 4-Star TOP CSR Awards and an award to President Director of Bank BTPN Ongki Wanadjati Dana as the TOP Leader on CSR Commitment 2022. The award is given to companies that are considered successful in implementing effective and quality CSR/ TJSL/ Community Development programs.

#### Infobank Top 100 Most Outstanding Women 2022 – Hanna Tantani

The Infobank Research Bureau maps and assesses Indonesian professional women in their contribution through their experiences and achievements to the development of the institutions/corporations they lead. Bank BTPN's Finance Director is listed as one of the Top 100 Most Outstanding Women 2022 according to the research.

#### Majalah Investor: Green and Platinum Category of Corporate Emission Transparency 2022 awards

Bank BTPN won green and platinum category of Corporate Emission Transparency 2022 awards in emission reduction transparency and emission calculation transparency, respectively. The awards were given by Bumi Global Karbon (BGK) Foundation in collaboration with Investor magazine. As many as 87 companies recorded a significant growth in efforts to lower carbon emission, making them eligible for Corporate Emission Transparency 2022 awards. Those companies have achieved a significant development in carbon emission reduction after being selected from 124 companies that have issued sustainability reports.





#### Majalah TOPBUSINESS: 4-Star TOP CSR Awards 2022 and TOP Leader on CSR Commitment 2022

Bank BTPN received two awards, namely the 4-Star TOP CSR Awards and an award to President Director of Bank BTPN Ongki Wanadjati Dana as the TOP Leader on CSR Commitment 2022. The award is given to companies that are considered successful in implementing effective and quality CSR/ TJSL/ Community Development programs.

#### Indonesian Institute for Corporate Directorship – The 13th IICD Corporate Governance Award 2022

The award is given to publicly listed company who have implemented good corporate governance (GCG) practices in the previous year and are not related to serious cases that conflict with GCG principles. Bank BTPN received the Best Disclosure & Transparency award from the Big Cap category.





#### Mitra BUMN Champion 2022: Best Creditor Partner 1 -National Private Category (BTPN Bank) and Best Creditor Partner 1 - Global Private Category (SMBC)

Bank BTPN and SMBC obtained 2022 Champion BUMN Partner Appreciation awards from the Ministry of State-Owned Enterprises (SOEs). The event is designed to appreciate partners that have supported SOEs in realizing more effective and efficient performance.

The awards were divided into two categories in terms of business coverage areas: national partners that serve local customers and global partners that operate beyond Indonesia.

Bank BTPN came first under the National Private Creditor category, while SMBC also sat at the top under the Global Private Creditor category.

#### Majalah Infobank: 1<sup>st</sup> Rank of KBMI 3 Bank with asset 150-200T

This rating is given to 107 banks based on the bank's performance in 2020-2021 from the published financial statements. This assessment criteria refers to the risk profile, GCG, profitability, capital, efficiency, and growth. Bank BTPN is rated 1<sup>st</sup> KBMI 3 for asset class 150T-200T.

### 27<sup>th</sup> Infobank Award 2022: 1<sup>st</sup> Rank of KBMI 3 Bank with asset 150-200T

Bank BTPN received awards in three categories, namely "The Best Performance" for the KBMI 3 group in the Special Performance category, "Diamond Trophy" ("Excellent" performance for 20 consecutive years) in the Special Trophy category, and "Excellent" performance predicate for the KBMI 3 group in the Regular Award category.



Contact Center World - Asia Pacific 2022: Gold medal – Best Contact Center Executive (Leader); Gold medal – Employee engagement; Bronze medal – Trainer; Runner Up (Rank 4) – Contact Center Medium Scale

Bank BTPN has obtained four awards at the Contact Center World Asia Pacific, an annual event designed to appreciate the best contact center practitioners from various industries and countries in the Asia-Pacific.

There were a number of selection stages for candidates before they could advance to the global competition. Following an extensive selection process, Bank BTPN's Contact Center was awarded in four categories, namely Gold Medal (Podium 1) for Best Contact Center Executive (Leader) category, Gold Medal (Podium 1) for Employee Engagement category, Bronze Medal (Podium 3) for Trainer category, and Runner Up (Rank 4) for Medium Scale Contact Center category.



#### Indonesia Contact Center Association (ICCA): Top 10 in the Best Contact Center Indonesia Award

Bank BTPN has obtained the top 10 rank in the Best Contact Center Indonesia Award, which was organized by the Indonesia Contact Center Association (ICCA).

Awards were presented to companies for their best contact center services at the national level. The event is also recognized by the international organization Contact Center Association of Asia Pacific (CC-APAC).

Bank BTPN won three Platinum awards, three Gold awards, three Silver awards, and five Bronze awards. The 14 awards took Bank BTPN to the top 10 positions.





#### Top 20 Financial Institution 2022 & Best CFO in Financial Institution 2022 – The Finance: Assets of IDR100 Trillion up to < IDR500 Trillion and the Bank of KBMI 3 category

The award is given to the financial institution with the best performance in the last three years. The financial industry includes banks, multi-finance companies, life insurance and general insurance. Bank BTPN won the Best Performing Bank 2022 award based on financial performance 2020-2022 in the IDR100 Trillion up to < IDR500 Trillion asset group. In addition, Hanna Tantani also received an award as Best CFO in Financial Institution 2022 in the KBMI 3 category.







#### Asia Sustainability Reporting Rating (ASRRAT) 2022 - National Center Sustainability Report (NCSR) / National Center for Corporate Reporting (NCCR): Platinum Rating

This award, which has been running for 18 years, is an appreciation for the company's contribution in achieving sustainable goals and the achievement of Environmental, Social & Governance (ESG). The assessment is based on the level of compliance of sustainability reporting with GRI standards. There are 4 award ratings namely Platinum, Gold, Silver, and Bronze. This year is the 3rd year that Bank BTPN has received a Platinum rating.





#### LPS Banking Awards 2022 - Lembaga Penjamin Simpanan (LPS): The Best Bank in Providing Information Regarding the Deposit Guarantee Program (Private Bank Group)

The award is presented to the banking industry which supports and plays an active role in advancing the financial industry to boost the national economy. There are 5 categories in this award, namely the Most Active Bank in CSR Activities, the Most Active Bank in Improving Community Financial Literacy, the Most Active Bank in Green Banking Practices, the Best Bank in Single Customer View (SCV) Reporting Compliance, and the Best Bank in Submitting Information Regarding the Deposit Guarantee Program. Bank BTPN received an award in the category of Best Bank in Providing Information Regarding the Deposit Guarantee Program from the Private Bank group. The award was received directly by the Operations Director of Bank BTPN Merisa Darwis on 29 November 2022 in Jakarta.

#### Indonesia's Best Corporate Sustainability Initiatives 2022 - MIX MarComm (SWA Media Group): Social Marketing Award

This award, which was held for the sixth time, was presented as a form of appreciation for the sustainability initiatives that the company has implemented in 2021-2022, as well as the leaders and teams involved in the sustainability program. Bank BTPN received awards in two categories, namely the "Social Marketing" category through the Daya program, and the "Cause Promotion" category through the #langkahkecilhariini program from Jenius, Bank BTPN.





### **About BTPN**

**BTPN Business Activities** 

**Banking Industry Overview** 

**FY 2022 Financial Performance** 

**CSR & Awards** 

**COVID-19 Update at BTPN** 





## COVID-19 Handling at BTPN





- COVID-19 Task Force led directly by President Director.
- COVID-19 on health protocol as per Government regulation e.g.:
  - All WFO employee to wear mask
  - WFO & WFH arrangement
  - Pedulilindungi.id for screening purpose
  - Sick employee (incl. influenza) shall WFH
  - Employee to report to HRBP and line manager for infected/closed contact case incl family member staying in the same house
- Regular reminder & communication on health protocol & latest situation on COVID-19 handling at BTPN to all staff.



