

1H 2023 Results Update

About BTPN

BTPN Business Activities

Banking Industry Overview

1H 2023 Financial Performance

CSR & Awards





Bank BTPN Profile (Consolidated)



as of 30 June 2023



Total Assets

IDR 193.1 trillion

Total Employees

20,659 (78% Female)

Corporate Rating

Fitch Ratings: 'AAA(idn)'; Stable Outlook

Pefindo: 'idAAA'; Stable Outlook

Total Customers

~9.0 million customers

Shareholders

as of 30 June 2023



Bank BTPN Shareholders	Percentages	Number of Shares	Nominal (in IDR million)
Sumitomo Mitsui Banking Corporation	92.43%	7,532,311,297	150,646
PT Bank Central Asia Tbk *	1.02%	83,052,408	1,661
PT Bank Negara Indonesia (Persero) Tbk **	0.15%	12,007,137	240
Public	5.27%	429,273,229	8,585
Treasury Stocks	1.13%	92,462,798	1,849
Total	100%	8,149,106,869	162,982

^{*} Meets the provisions of PP No.29 of 1999 concerning Purchase of Commercial Bank Shares and is a shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

^{**} Shares resulting from the conversion due to the Merger with PT Bank Sumitomo Mitsui Indonesia.

Board of Commissioners

as of 30 June 2023















Board of Directors

as of 30 June 2023





Henoch Munandar
President Director



Kaoru FuruyaDeputy President Director



Darmadi SutantoDeputy President Director



Dini HerdiniCompliance Director



Keishi Kobata *)
Director



Atshusi Hino Director



Merisa Darwis

Director



Hanna Tantani Director

Bank BTPN's Values





Customer First

Always look at it from the customers' point of view to provide additional value



Proactive & Innovative

Step up and relentlessly innovate



Speed & Quality

Differentiate ourselves through the speed and quality of our decisionmaking and service delivery



Integrity

As a professional, always act with sincerity and a high ethical standard.



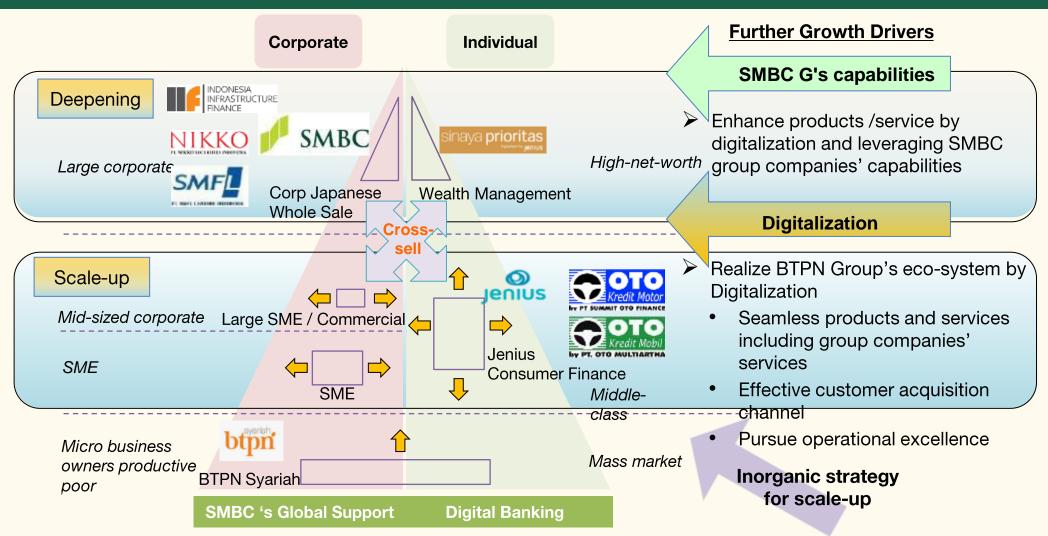
Synergy

Collaborate as one team

Goal: To become a Top-Class Full Service Financial solution provider



Enhance, synergize & expand the business to provide full-banking services, capitalizing digitalization and SMBC group's capabilities



BTPN Syariah Profile

as of 30 June 2023



Our Journey



- Established in 2010 as BTPN Sharia Unit: massive roll-out in 2011
- Spin-off as PT BTPN Syariah on 14 July 2014
- Listed as PT BTPN Syariah Tbk on 8 May 2018
- Changed name into PT Bank BTPN Syariah Tbk on 4 June 2020
- Officially became **Bank BUKU 3** Category according to the approval of The Financial Services Authority on 7 July 2020
- Classified as KBMI 2 (Bank With Core Capital Above IDR 6tn) in Oct-21
- **Today:** Spread across 23 provinces, with 13k employees (~ 95% female and ~ 49% high school graduates)
- Rating: AAA (idn) Fitch with stable outlook confirmed September 2022
- Planned additional teams in 2023 = 57 team (status 98%)

Serving Sumatera, Java, Nusa Tenggara, Kalimantan and Sulawesi



Customer & Coverage

Serving ~ 6 mn customers, ~ 4.3 mn active



Coverage ~ 267k communities, in ~ 2,600 sub-districts

Assets

21.3 trillion

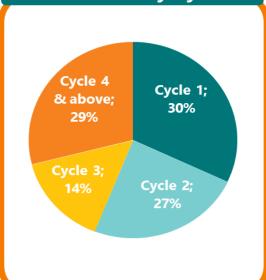
NPF

3.0% 18.5% **ROA**

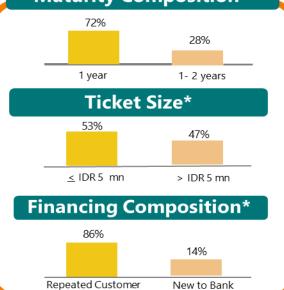
8.8%

New to Bank

Customers by Cycle



Maturity Composition*



*based on outstanding

ROE

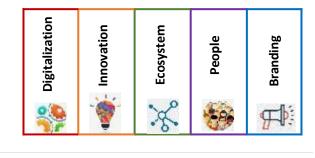








Key Business Drivers



Management Discipline

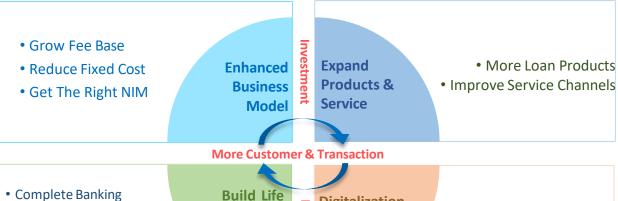
Agile & Aggressive

Synergic & Result Oriented

Retail Banking Group

Include Retail Lending Business, Wealth Management Banking, Digital Banking, Branchless Banking & Micro Business

Execution Strategy



Finance

Solution

- Complete Banking Transactions
- Online/ Offline Participation in the Ecosystem
- Initiative Inorganic Growth

Digitalization % Innovation

 Execute Jenius 3.0, Jenius as the platform of All products, E2E Digitized Processes

Jenius: Value Proposition and Key Features





Second level authentication for peace of mind

Jenius: Simple, Smart, Safe



More than **4.8 million Jenius registered users** spread in **38 provinces** across Indonesia



Simple

- · Your Life Finance access in one touch
- Manage your Life Finance in 3 easy steps
- Saving, payment, transaction connected all in one place

Smart

- Can be customized based on your needs and preferences
- Smartly connected with Indonesia's Banking Ecosystem
- Evolving along with your life growth

Safe

- Powered by Bank BTPN, licensed and supervised by the Financial Services Authority (OJK) and guaranteed by the Deposit Insurance Corporation (LPS).
- Secured by the latest encryption & technology
- Layered level authentication for peace of mind

Jenius: Registered Customers continue to increase to ~4.8 million





271 Mn YouTube views



84.3 K followers



112K page likes



227K followers



60.4K followers



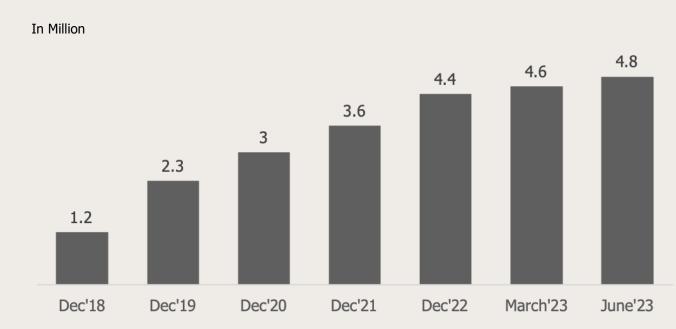


20.1 Mn+ installs



2.2 Mn+ installs

REGISTERED CUSTOMERS



Jenius: New Innovations & Updates



NEW FEATURE & ENHANCEMENT



Mandiri e-money on e-Wallet Center*

Now users can go through their daily commuting without worrying about insufficient balance on their mandiri e-money. Simply tap to top up, update balance, and use the mandiri e-money right away! Along with the new feature, we also launched a limited edition mandiri e-money with special design.

*Available for Android Users



Foreign Currency Exchange Until 21.00 WIB

We have extended our operation hours for foreign currency activation, buying, and selling. It is now available from 09.00 to 21.00 WIB during weekdays, not including national holidays. Users can have more time flexibility just in case they need to exchange after office hours, forgot to exchange for a trip abroad, or needed to exchange more during their trip abroad.

Jenius: New Innovations & Updates



NEW FEATURE & ENHANCEMENT



Jenius Credit Card – Point Redemption OVO & GO PAY

As per May 2023, Jenius users can redeem their Yay Points on Jenius Credit Cards with GoPay & OVO Cash balance. The redemption point process can be easily done form Jenius app. The process is real-time and can immediately be used for shopping again.



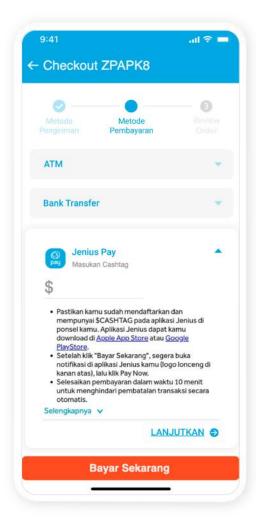
Live Biometric for Unlink Device

Jenius users can log in vto a new device using the Face Recognition feature as another option for the Video Call process.

Jenius: New Innovations & Updates



NEW FEATURE & ENHANCEMENT



Currently Jenius Pay is available in more than 150 partner's platform



New partners:













Jenius: New Innovations & Updates



CAMPAIGN



Flexi Cash Campaign — Wujudkan Berkali-Kali

By carrying out this theme, we want to strengthening Flexi Cash's brand positioning that is loan to facilitate you to reach the opportunity faster".

The advantages of Jenius Flexi Cash are:

- Flexible: funds can be disbursed many times with a limit of up to 200 million and a tenor of up to 60 months
- Transparent: disbursement of funds in full amount without additional fees or hidden fees
- Hassle-Free: simple submission via the Jenius application without forms/surveys/other documents

With Flexi Cash, you can reach your goals/dreams many times.



Foreign Currency Campaign — The Jenius Way of Being Away

By carrying out this campaign, we want to strengthening that Foreign Currency is Jenius' way to become friends during travels, ensuring that users no longer need to think about how to manage their finances while traveling because everything can be done simply through the application:

- Save a variety of foreign currencies of your choice before go overseas, so transactions in the destination country is simpler without having to think about exchange rates anymore.
- Easily buy and sell foreign currencies directly from the application, without having to go to a money changer.
- Easily connect selected foreign currencies to m-Cards for easier transactions while traveling in destination countries.
- Send and receive foreign currency between Jenius which is easier and available 24 hours every day.

With Jenius in hand, traveling becomes even more fun because anyone can create their Jenius way when traveling to any country and get an experience that is not disturbed by anything #jalan2jenius

Jenius: New Innovations & Updates



AWARDS



Excellence Award

Jenius - Bank BTPN won 8 awards at the 20th Infobank-MRI Banking Service Excellent Recognition 2023 event:

- 1. JENIUS THE PIONEER OF DIGITAL BANKING IN INDONESIA
- 2. THE 2nd BEST IN SERVICE EXCELLENCE
- 3. THE 1st BEST BANK WITH DIGITAL Jenius (BTPN)
- 4. THE 1st BEST CALL CENTER
- 5. THE 1st BEST EMAIL
- 6. THE 2nd BEST MOBILE BANKING
- 7. THE 2nd BEST CHATBOT
- 8. THE 2nd BEST LIVE CHAT



Wealth Management Business: Launched 1 Government Bonds denominated in USD (INDON))



INDON42 (Tenor 20 Yrs, Coupon 5.250%)
Launched on Apr 2023

Wealth Management Business:

Launched 2 Bancassurance Products & 2 Ashmore Fund





Guardia Optima (12 April 2023)



Guardia Legacy

Perlindungan kesejahteraan keluarga di masa depan.

Guardia Legacy (7 June 2023)

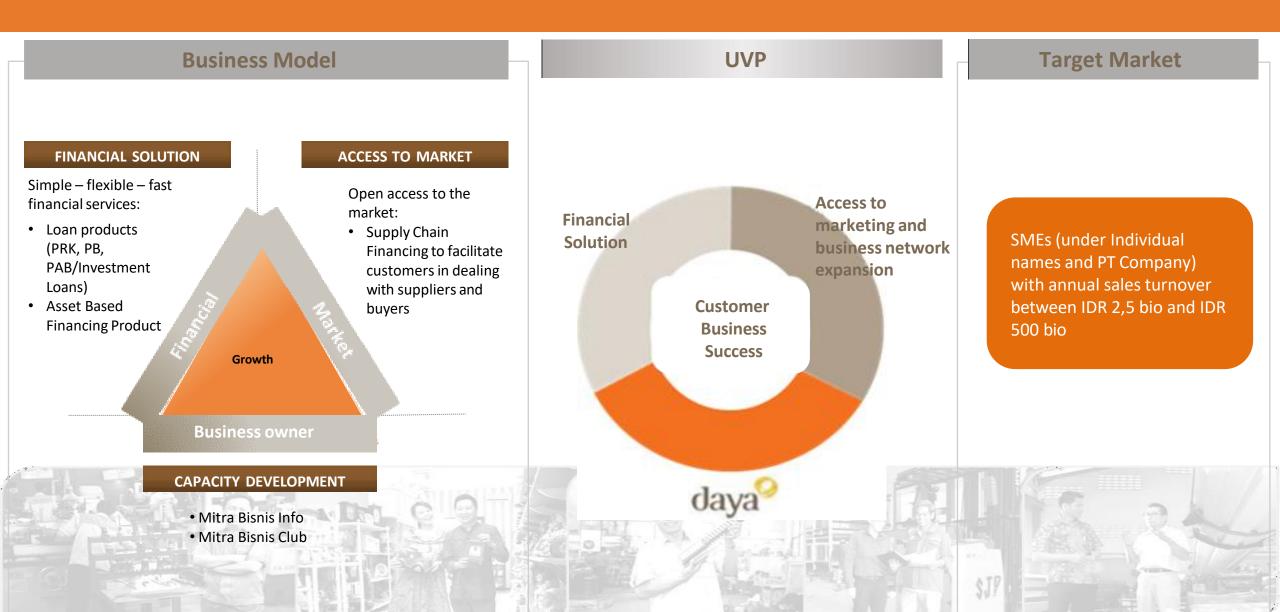




Launched New Mutual Fund:

- 1. Ashmore Dana USD Fixed Income (May 2023)
- 2. Ashmore Saham Dinamis Nusantara (May 2023)





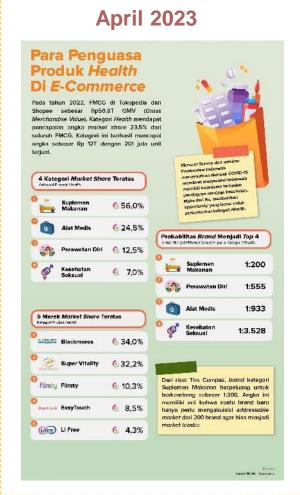


NFS or Non-Financial Solutions is one of the beyond banking proposition which is offered to SME Customers.

The objective of this initiative is to support the SMEs with business insights and knowledge that could benefit them in making new business opportunities and help their business more sustainable.

Business Information

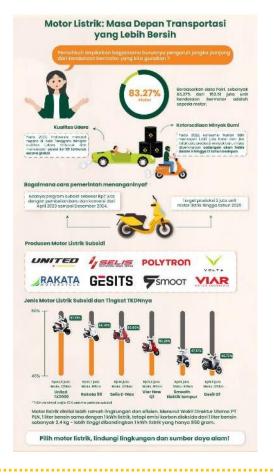
Provide SMEs with market and business insights to keep them updated and help them getting information that they need for their business



May 2023



June 2023





NFS or Non-Financial Solutions is one of the beyond banking proposition which is offered to SME Customers.

The objective of this initiative is to support the SMEs with business insights and knowledge that could benefit them in making new business opportunities and help their business more sustainable.

BTPN Workshop

Workshop that discuss various topics that are relevant to SMEs



June 2023

Workshop BTPN X Accurate with topic:

- The Right Strategy to Stay on TOP for SME
- Introduction to Invoice Flexi







New features launched in Q2'23





Makin Banyak Untungnya Dengan Pakai TOUCHBIZ

Dapatkan bunga Deposito sebesar 4.75% P.A

Tenor Fleksibel dari **1 - 12 Bulan** Minimal penempatan dana **Rp100.000.000**

Mudah buat Deposito secara Online di TOUCHBIZ

Maxcash



Aktifkan rekening MaxCash Anda
untuk dapatkan bunga maksimal setiap hari libur

- Dapatkan bunga 3% P.A hanya dengar aktifkan rekening MaxCash Anda
- Tanpa perlu repot, dana akan diproses secara otomatis ke rekenina MaxCash
- Tanpa mengganggu cashflow, dana hanya diproses pada hari libur dan akhir pekan
- Fleksibel cairkan dana MaxCash sebelum jatuh tempo

Bill Payment



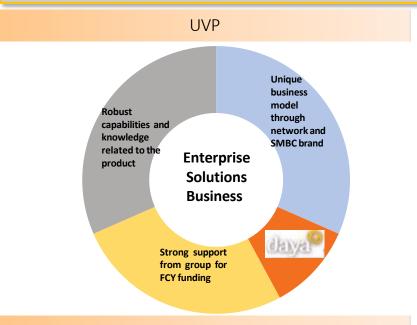
Bayar Apa Saja **Lebih Mudah** dengan TOUCHBIZ

- ☑ Mudah isi pulsa Telkomsel, XL dan Indosat
- ☑ Top up GoPay dan OVO
- Bayar Tagihan HP Pascabayar: KartuHalo,XL Prioritas dan Indosat Ooredoo

Corporate Banking



Corporate/Wholesale Banking Group includes Corporate/Wholesale Banking, Commercial Banking, Transactional Banking, Supply Chain Financing and Wholesale Funding



Target Segments

Target Company under Wholesale Banking Group:

- 1. Local Companies
- 2. MNC
- 3. State-owned Enterprises
- 4. Japanese Corporations
- 5. Bank and Non-Bank FI
- 6. Commercial Companies

Products and Services

Treasury

Cash

Management

Hedging Products (*):

- IRS/CCS
- Forex Transactions
- Government Bonds to FI/NBFI Clients
- (*) But not limited to the above products

Cash Management Products:

- Current Account, Term Deposits
- Payment (ACH, RTGS, Payroll, Wires)
- E-Tax Payment (non-import and import)
- Collections (ACH, RTGS, Payroll, Wires, Cheque/Giro Collection)
- Virtual Account
- Internet Banking/ Host-to Host
- Liquidity Management (Domestic Cash Polling, Auto TD Placement, Cross Border Pooling)
- Auto Debit

Loan Products: • Rilateral and

WB Products &

Service

Coverage

Supply

Chain

Financing

Supply Chain Financing

Supplier Financing

Structured Loan

Distributor Financing

Products:

Lending

Trade

Finance

- Bilateral and Syndication Loans (IDR, USD, and JPY)
- Project/ Structured Finance
- ECA
- Green Loan / Sustainability Linked Loan (SLL)

Domestic, Export and Import Trade Products:

- Import LC Issuance / Import Bill Negotiation
- Export LC Advising / Confirmation / Export Bill Collection
- Documentary Collection (DP, DA)
- Trust Receipt / Trade Loan
- Structured Trade Finance (Supply Chain Financing)
- Receivable Purchase
- Bank Guarantees / SBLC
- Avalization
- Bank Guarantee Online

Corporate Banking

Wholesale Banking Group



The Wholesale Banking Group and DAYA initiated an empowerment program for its customers by providing them with an opportunity to grow and have a more meaningful life during this pandemic period through series of webinar events with topics ranging from business, healthy lifestyle, personal development as well as finances.

14 March 2023, Daya BTPN, Payroll loan & Jenius collaborated with One of SOE company held Financial Literacy hybrid seminar for 16 employees

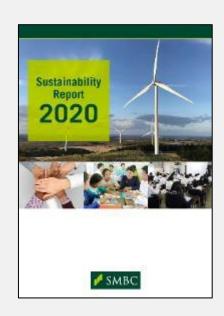
From 7 participants who completed the survey 100% stated that the content is relevant, 100% found the webinar helps to increase their knowledge, and 100% felt the content is applicable and, 100% agreed that the facilitator is expert in his field.





Green Banking: New Way to Next Level Banking





SMBC Group Green x Globe 2030

SMBC Group's Sustainability Roadmap into 2030

Translating Global
Strategies into Local
Initiatives

Strategic intent is to be at the forefront of SLL (Sustainability Loan Linked)/Green Financing Projects in Indonesia

Example:

- 1)Wind Power Plant in Sidrap: Indonesia's first 'Wind Farm' with a capacity of 75 MW
- 2) Hydroelectric Power Plant in Asahan
- 3)Sarulla Geothermal Power Plant which is the largest in the world.
- 4)Cirata Floating Solar Power Plant which is the first large-scale solar power project in Indonesia
- 5)Green Loan to Kepland Investama

Bank BTPN together with its parent company SMBC received three awards from The Asset Triple A Infrastructure Awards 2021:

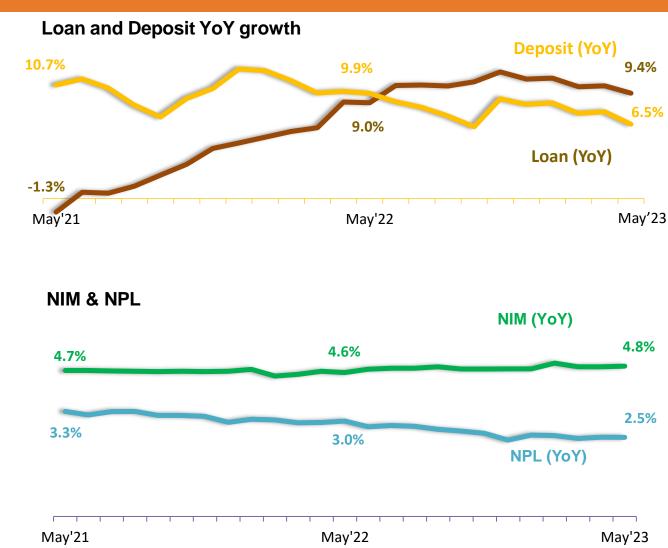
- 1. Renewable Energy
 Deal of The YearWind related to
 Sidrap PLTB
 financing.
- 2. Renewable Energy Deal of The Year-Hydro related to the Asahan hydropower plant financing.
- 3. Project Finance
 House of the Year.
 Award in 2022 from PFI
 for Cirata Solar deal of the

year.



Banking Industry
Loan outstanding increased by 9.4% YoY in May'23. Customer Deposits in May'23 recorded growth of 6.5% YoY

Indonesia Banking Industry Financial Summary							
IDR trillion	May'22	May'22 Dec'22		ΔΥοΥ			
Total Assets	10,181	11,113	10,889	7.0%			
Total Loans	6,012	6,424	6,577	9.4%			
Customer Deposits	7,516	8,154	8,008	6.5%			
CASA	4,681	5,161	4,936	5.4%			
Current Accounts	2,181	2,546	2,363	8.3%			
Savings	2,500	2,615	2,573	2.9%			
Time Deposits	2,835	2,992	3,072	8.4%			
Net Profit	80	202	99	24.1%			
LDR	79.3%	78.8%	82.1%	2.8%			
NIM	4.6%	4.7%	4.8%	0.2%			
NPL	3.0%	2.4%	2.5%	-0.5%			



24.4%

25.7%

26.1%

1.7%

CAR

About BTPN

BTPN Business Activities

Banking Industry Overview

1H 2023 Financial Performance

CSR & Awards





Financial Performance - Consolidated



1H'23 Key Highlights

- Bank BTPN's consolidated Operating Income increased 3% year-on-year (yoy), mainly contributed by the increase in net interest income of IDR 230 billion. The Bank recorded PPOP (Pre-Provision Operating Profit) of IDR 3,320 billion, up by 3% yoy from IDR 3,223 billion.
- Cost of credit increased from anticipation on restructuring process in corporate and as part of mitigation from ending of the government's COVID-19 stimulus policy. Net profit after tax of Bank BTPN (Consolidated) attributable to owners of the parent entity as of the end of the 2nd quarter of 2023 was recorded at IDR 1,462 billion, lower by 13% vs. prior year.
- Despite the increase in interest expense (following increase in benchmark rate), the Bank recorded a 4% yoy increase in net interest income to IDR 5.95 trillion from IDR 5.72 trillion, contributed by interest income from loans. NIM ratio maintained at 6.3%, the same as same period last year.
- Loans in the SME and Sharia segments increased by 18% (yoy) and 8% (yoy) respectively, while there decrements in other segments, total loans balance as of end of June 2023 decreased by 0.4% (yoy) to IDR 148.71 trillion from IDR 149.26 as of end of June last year. Customer Deposits increased by 4% (yoy) from IDR 103.17 trillion at the end of June 2022 to IDR 107.35 trillion at the end of June 2023.
- To optimize its balance sheet, BTPN reduced its long term borrowing. Total assets slightly lower by 1% (yoy) to IDR 193.11 trillion as of end of Jun23.
- Gross NPL was at 1.39%, slightly higher than the gross NPL ratio reported in the same period last year of 1.35%.
- Healthy liquidity and funding ratios were maintained. As end of June 2023, LCR was recorded at 223.3% and NSFR at 124.0%.

Financial Performance - Consolidated



Balance Sheet (IDR billion)	Jun'22 (Unaudited)	Dec'22 (Audited)	Mar'23 (Unaudited)	Jun'23 (Unaudited)	∆QoQ	ΔΥοΥ
Liquid Assets	37,053	52,870	44,843	34,055	-24%	-8%
Loans (gross)	149,255	146,124	149,905	148,714	-1%	-0.4%
Total Assets	195,467	209,170	203,999	193,105	-5%	-1%
CASA	38,925	40,162	39,566	37,366	-6%	-4%
TD	64,245	74,705	76,806	69,983	-9%	9%
Total Customer Deposits	103,170	114,867	116,372	107,349	-8%	4%
Borrowings & Subordinated Loan	49,135	48,391	40,988	38,964	-5%	-21%
Total Liabilities	157,683	169,757	163,647	152,808	-7%	-3%
Equity *)	37,784	39,413	40,352	40,297	0%	7%

^{*} including non-controlling interests

- Total assets decreased by 1% (yoy) to IDR 193.1 trillion. Total Loan decreased by 0.4% (yoy) to IDR 148.7 trillion.
- Customer Deposits reached IDR 107.4 trillion, increased by 4% (yoy). Borrowings reduced by IDR 10 trillion
- TD balance increased by 9% (yoy).

Financial Performance - Consolidated



Income Statement (IDR billion)	1H'22	1Q'23	2Q'23	1H'23	∆QoQ	ΔΥοΥ
Net Interest Income	5,725	2,938	3,017	5,955	3%	4%
Other Operating Income	1,004	486	518	1,004	7%	0%
Operating Income	6,729	3,424	3,534	6,958	3%	3%
Operating Expense	(3,505)	(1,815)	(1,824)	(3,638)	1%	4%
Pre-Provision Operating Profit	3,223	1,609	1,711	3,320	6%	3%
Cost of Credit	(740)	(416)	(746)	(1,162)	79%	57%
Profit Before Tax	2,483	1,194	966	2,161	-19%	-13%
Net Profit After Tax	1,932	933	755	1,687	-19%	-13%
Net Profit After Tax attributable to Owners of the Parent	1,675	805	656	1,462	-18%	-13%
Net Profit After Tax - BTPN Syariah	856	425	328	753	-23%	-12%

- Operating Income increased by 3% (yoy), mainly due to an increase in net interest income. PPOP up by 3% (yoy).
- Cost of credit increased (in anticipation of restructuring in corporate segment and ending of government's COVID-19 stimulus) BTPN's 1H 2023
 Net Profit After Tax attributable to Owners of the Parent was lower by 13% (yoy).

Key Financial Ratios - Consolidated

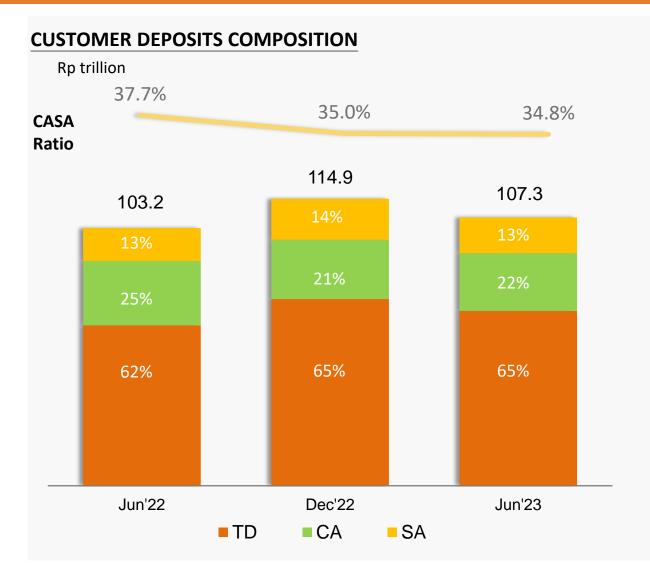


Ratios (%)	Jun'22 (Unaudited)	Dec'22 (Audited)	Mar'23 (Unaudited)	Jun'23 (Unaudited)	∆QoQ	ΔΥοΥ
NIM	6.34	6.32	6.20	6.33	0.12	(0.01)
NSFR	121.30	133.72	126.65	123.99	(2.66)	2.69
LCR	181.28	229.30	240.66	223.31	(17.35)	42.03
Loan to Funding	98.00	89.50	95.26	101.64	6.38	3.64
NPL (gross)	1.35	1.43	1.38	1.39	0.01	0.04
ROA	2.59	2.36	2.35	2.14	(0.21)	(0.45)
ROE	10.12	9.15	9.04	8.20	(0.84)	(1.92)
CAR	25.24	27.29	29.29	29.77	0.48	4.53

- NIM \was maintained at 6.3%, largely the same as same period last year.
- LCR and NSFR were at healthy levels, LCR was recorded at 223.31% and NSFR 123.99% as end of June 2023.
- Gross NPL 1.39%, slightly higher than the gross NPL ratio reported in the same period last year of 1.35%.
- CAR was recorded at 29.77%, proportion of core capital is 89% of total capital.

Deposits Growth





Customer Deposits (IDR billion)	Jun'22 Unaudited)	Dec'22 (Audited)	Jun'23 Unaudited)	ΔΥοΥ
CASA	38,925	40,162	37,366	-4%
Current Account	25,689	23,766	23,127	-10%
Savings	13,236	16,396	14,239	8%
Time Deposits	64,245	74,705	69,983	9%
Total Customer Deposits	103,170	114,867	107,349	4%

- TD balance increased by 9% YoY. CASA ratio decreased to 34.8% as of Jun'23 from 37.7% in the same period last year.
- Beside Customer Deposits, BTPN has diversified funding sources from bonds, bilateral loans and inter-bank borrowings. BTPN also has a long- term borrowing facility from SMBC.

Loan Growth by Segment



Loan Growth (IDR billion)	Jun'22 (Unaudited)	Dec'22 (Audited)	Mar'23 (Unaudited)	Jun'23 (Unaudited)	ΔΥοΥ
Total Loan	149,255	146,124	149,905	148,714	-0.4%
Transforming Businesses:	26,038	24,733	24,398	23,946	-8%
- Retail Lending	25,506	23,990	23,5 4 2	23,011	-10%
- Micro	532	743	856	935	76%
Growing Businesses:	123,092	121,268	125,389	124,650	1%
- Corporate & Commercial	101,016	97,450	100,689	98,961	-2%
- SME	10,296	11,257	11,597	12,122	18%
- BTPN Syariah	11,146	11,527	11,829	12,090	8%
- Joint Finance	74	146	243	308	318%
- Jenius	560	887	1,032	1,170	109%
Others	125	123	117	117	-6%

Note: There are loan classification adjustments (Growing Business, Transforming Business, Others) compared to Loan Segment presented in Analyst Briefing 1Q 2023.

Asset Quality



Rp trillion

2.06

1%

17%

0%

33%

0.4%

40%

2.06

2%

18%

0%

32%

0.8% 8%

40%

Jun'23

Others

NPL

1.39%

Current

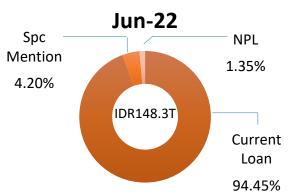
Loan

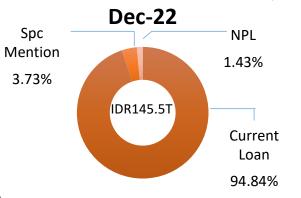
95.23%

Asset Quality

%	Jun-22	Dec-22	Jun-23
Gross NPL	1.35	1.43	1.39
Net NPL	0.36	0.44	0.45
Gross Cost of Credit	1.05	1.26	1.56
Loan Loss Provision/NPL	190.14	172.75	186.05

Loan by Collectability (% of Total Loan)







Gross NPL Composition by Segment

2.08

1%

15%

8%

28%

0.3%

40%

2.00

0.6%

14%

1%

30%

0.4% 9%

45%

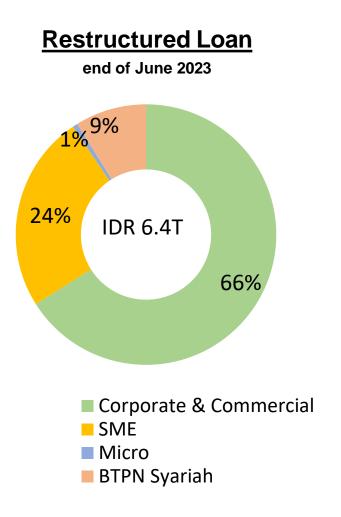
Jun'22

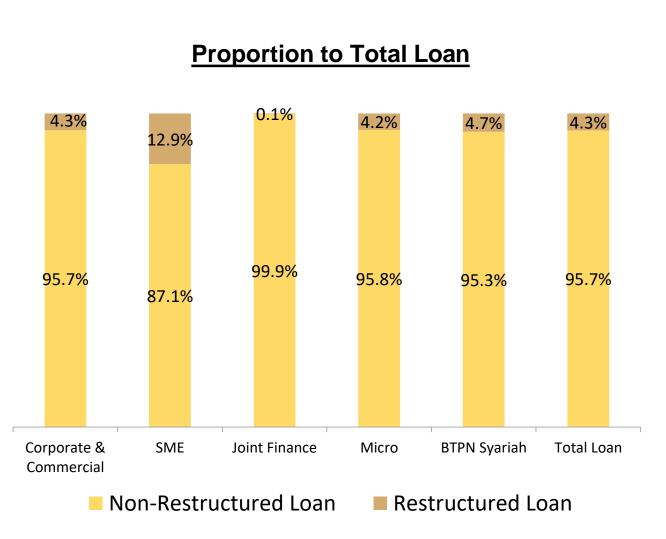
Note: - NPL calculation using total loan exclude loan to bank

COVID-19 Restructured Loan

as of June 2023









Daya

The embodiment of Bank BTPN's commitment to continuously improve the capacity of its customers by providing opportunities for growth and a more meaningful life.



Customer Segment

High net-worth **Large Corporation**

Middle class Mid Size Corporation

Mass Market Micro business **Productive Poor**

Program Pillars

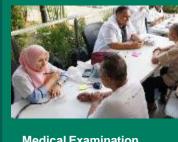




Digital Access: www.daya.id



Digital Marketing Training



Medical Examination Service



Collaboration with Djarum Foundation























Sustainable Finance





Bank BTPN has succeeded in managing its environmentally friendly financing portfolio

It supports Sustainable Development Goals:



Number 9
About
Infrastructure,
Industry and
Innovation



Number 11
About
Sustainable Cities
and Communities

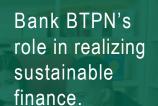


Number 13
Regarding
Handling Climate
Change



Sustainable Development Goals (SDGs)

It is a global action plan agreed by world leaders, including Indonesia, to end poverty, reduce inequality and protect the environment.





Provide breastfeeding facilities as a form of support for working mother. 92% of employees who took maternity leave returned to



Provides 1,415 tips about entrepreneurship and health that can be accessed via daya.id



SMBC Group donates 100 million yen (equivalent to 13.7M) to UNICEF Indonesia to help ease the burden on Indonesian society related to COVID-19.



Provides various trainings related to entrepreneurial and health-related to 838,871 people.

Calculate the use of the amount of fuel and electricity (energy) every year in order to continuously improve its efficiency. In 2020, it was recorded that energy use fell by 97%. This sharp decline is due to the majority of employees working from home.

4th Anniversary Indonesia's Popular Digital Products Awards 2023 – The Iconomics: KBMI 3 Group for Mobile Banking

The award is presented to appreciate institutions that have innovated in digital in Indonesia hence they are able to face opportunities, challenges, and competitions from waves of technological disruption.

Jenius from Bank BTPN received an award under the KBMI 3 category, or banks with core capital of more than Rp14 trillion up to Rp70 trillion, for Mobile Banking in the 4th Anniversary Indonesia's Popular Digital Products Awards 2023.

Indonesia Public Relations Award (IPRA) 2023 – Warta Ekonomi: Conventional Bank Best Public Relations in Company Management on Expanding Mass Market Product and Services

Bank BTPN received an award in public relations at the annual "Indonesia Public Relations Awards (IPRA) 2023: Winning Economic Growth through Consistent Collaboration" event organized by Warta Ekonomi.co.id.

Bank BTPN won the "Best Public Relations in Company Management on Expanding Mass Market Products and Services" award in the Conventional Bank category.

The award is dedicated to public relations' role and function in a company that has significantly improved the quality and performance of the company through innovative public relations strategy in the midst of increasingly fierce industrial competition and Indonesia's improving economic conditions. The assessment is determined through a desk research approach to assess the company's financial performance, media monitoring to assess the company's strategic policies by analyzing the number of positive reports related to company performance, and expert panels to validate the entire series of assessments from a panel of judges who are experts in their fields.





Triple A Country Awards 2022 – The Asset: Best Green Loan and Best Local Currency Green Loan

In February 2023, PT Bank BTPN Tbk ("Bank BTPN") has received awards in the "Triple A Country Awards 2022" from The Asset in Hong Kong.

Bank BTPN received two awards in the 2022 Sustainable Finance category, namely "Best Green Loan" and "Best Local Currency Green Loan".

The first one was "Best Green Loan" was achieved through a green financing program worth a total of \$750 million which was provided by Bank BTPN to PT Perusahaan Listrik Negara (PLN) in December 2022. In this program which aims to support PLN's energy transition activities to renewable energy, Bank BTPN and Sumitomo Mitsui Banking Corporation (SMBC) collectively act as coordinating mandated lead arranger and bookrunner, and green loan coordinator. Bank BTPN received another award, namely "Best Local Currency Green Loan" by providing a green financing facility worth IDR 1.06 trillion to PT Kepland Investama since October 2021. In this program, Bank BTPN acts as the sole lender.

PR Indonesia Awards (PRIA) 2023 – PR Indonesia: 2022 Most Popular in Print and Online Media

Bank BTPN received an award in the "Public Relations Indonesia Awards (PRIA) 2023" which was organized by PR Indonesia.

There are several categories in this event, namely Owned Media, Digital Channels, Crisis Management, Annual Reports, Corporate Social Responsibility (CSR) Programs, Public Relations Programs, and Public Relations Department, to Most Popular in Print and Online Media.

Bank BTPN received award in the category "2022 Most Popular in Print and Online Media" with the sub category National and Multinational Private Companies Tbk.

The assessment was determined through monitoring the news coverage of hundreds of companies (including ministries, agencies, regional governments, State-Owned Enterprises, Regional-Owned Enterprises) in local print and online media, from January 1 st to December 31st 2022. Monitoring used a quantitative method in real time and qualitative analysis in collaboration with Indonesia Indicator.



Top 100 Most Outstanding Women 2023

PT Bank BTPN Tbk ("Bank BTPN") has received "the 2023 Top 100 Most Outstanding Women Awards", which Infobank Magazine handed to Bank BTPN Finance Director Hanna Tantani. This is the second consecutive year Hanna received the award.

The awards are dedicated to the best female leaders for their contribution through their experiences and achievements to the development of their institutions.

The committee set a number of criteria of assessment for the award nominees: All nominees were members of the board of directors or commissioners in the 20 largest institutions in the financial services and state-owned enterprise sectors or leaders in financial authority institutions, held directorship positions for more than three years or as served professional commissioners (practitioners and academics), were experienced and had many professional achievements, were well-known in the industry, and were actively involved in various activities that supported their companies' performance and progress within their respective industries.

Best Companies to Work for in Asia 2023

PT Bank BTPN Tbk ("Bank BTPN") received the "Best Companies to Work for in Asia 2023" award from HR Asia.

The award is dedicated to the companies with the best performance in the field of human resources in Asia. One of the assessment components is a high level of employee engagement and superior work culture.

These two factors are also the Bank BTPN's main focus which we manifest, among others, by implementing a flexible work location (hybrid working system) policy to support the realization of a better quality work-life and the employee value proposition (EVP) that we offer to all employees.







PPKM Award 2023

PT Bank BTPN Tbk ("Bank BTPN") has received the "Pemberlakuan Pembatasan Kegiatan Masyarakat (PPKM) Award 2023" from the Ministry of Health of the Republic of Indonesia.

The award is dedicated for Bank BTPN's contribution in handling COVID-19 in Indonesia, through the implementation of health protocols at work and the establishment of a task force that handled, prevented and minimized the spread of COVID-19 in efforts to support the government's programs.

The award consists of 14 categories, namely community health centers, hospitals, laboratories, vaccination centers, telemedicine companies, Whole Genome Sequencing (WGS) laboratories, religious organizations, fellow countries, State-Owned Enterprises (BUMN), international organizations, domestic private companies, foreign private companies, Non-Governmental Organizations (NGOs), and COVID-19 emergency hospitals.

Bank BTPN is one of 153 awardees in the domestic private company category. In total, more than 800 entities receive the award.

20th Infobank-MRI Banking Service Excellent 2023

Jenius from PT Bank BTPN Tbk ("Bank BTPN") received the "20th Infobank-MRI Banking Service Excellent 2023" awards from Infobank Magazine.

The awards are dedicated to the banks with the best service based on customer experience in 2022. The assessment was determined from the results of a study by the Biro Riset Infobank (BiRI) partnered with Marketing Research Indonesia (MRI).

Jenius from Bank BTPN received eight award categories as follows:

- 1. The Pioneer of Digital Banking in Indonesia (Special Rank)
- 2. The 2nd Best in Service Excellence
- 3. The 1st Best Bank with Digital
- 4. The 1st Best Call Center
- 5. The 1st Best Email
- 6. The 2nd Best Mobile Banking
- 7. The 2nd Best Chatbot
- 8. The 2nd Best Live Chat.





12th Infobank Digital Brand Awards 2023

PT Bank BTPN Tbk ("Bank BTPN") has received awards at the annual "12th Infobank Digital Brand Awards 2023" event organized by Infobank Magazine.

Infobank Magazine partnered with Isentia, a global media intelligence solution provider, in determining the awardees and giving the awards for 190 institutions and 174 products.

The awards were given in appreciation of the institutions in promoting their corporate brands and product brands through digital platforms in 2022.

Bank BTPN received three awards as follows:

- 1. "The Best Bank with Digital Service (KBMI 3 category, banks with core capital of more than Rp14 trillion up to Rp70 trillion)" for Jenius from Bank BTPN.
- 2. "The 3rd Best Deposito for Conventional Commercial Bank" for the BTPN Time Deposit product.
- 3. "The 3rd Best Conventional Commercial Bank Debit Card" for Jenius Debit Card from Bank BTPN.

Bank BTPN was rated one of the best banks based on public assessment and social media users' feedbacks on the bank's digital-based banking products and services.

There were eight stages in the assessment and all of them centered on social media channels for corporate brands and product brands. The eight stages were category selection, brand and keyword research, social media channel selection, data generation from social media platforms, sentiment determination, data collection, index calculation, and determination of the top three results.



THANK YOU

